



Referral Programme Offer

Individual successful referral reward (“Individual Reward”)

Referrer’s (Existing Customer) Individual Reward	Referee’s (New Customer) Individual Reward
HK\$500 service fee rebate upon each successful referral	HK\$500 service fee rebate

Terms and Conditions of NETVIGATOR Broadband Service’s Referral Programme

1. This NETVIGATOR Broadband Service Referral Programme (“**this Programme**”) is a limited time offer and only applicable to designated customers.
2. Notifications will be sent to the registered contact email address / mobile number of designated existing consumer customers of NETVIGATOR Broadband Service, inviting them to participate in this Programme.
3. An invited customer (“**Referrer**”) may use his / her NETVIGATOR bill account number (“**Account Number**”) as the referral code (“**Referral Code**”). If a Referrer has one or more Account Numbers, he / she may select any one of his / her Account Numbers as the Referral Code under this Programme. For any Individual Reward, the service fee rebate will be granted to eligible Referrer’s NETVIGATOR bill account corresponding to the Account Number used as the Referral Code.
4. Upon participating in this Programme, a Referrer is deemed to have agreed to all relevant terms and conditions of this Programme, including these Terms and Conditions, which shall deem to form part of the existing underlying contract for his / her NETVIGATOR Broadband Service and Extra Services (if any).
5. A Referrer may invite new customers (each a “**Referee**”) to self-subscribe to designated NETVIGATOR Broadband Service online at NETVIGATOR website at <https://shop.hkt.com/broadband/pcdregistration.html?lang=en>. Any application by other means (e.g. subscription at retail shop or via call centre) will be excluded from this Programme.
6. There is no limit to the number of referrals that a Referrer can make. In other words, there is no limit to the number of Referrer’s Individual Reward a Referrer can get.
7. To be eligible to the rewards under this Programme, the following conditions must be fulfilled:
 - (a) The Referee must be a new consumer customer, whose service installation address has not been installed with any NETVIGATOR / LiKE100 Broadband Service within 3 months prior to the application date;
 - (b) A Referee shall self-subscribe to designated NETVIGATOR Broadband Service with not less than 24-month commitment period during the offer period of this Programme (“**Offer Period**”) online at the designated NETVIGATOR website, with the Referral Code from the Referrer;
 - (c) All service installations must be successfully completed within 30 days from the relevant application date and within the Offer Period;
 - (d) A Referee must successfully activate the designated NETVIGATOR Broadband Service and settle the first bill on or before the payment due date;

- (e) Referral Code is only applicable to subscription of designated NETVIGATOR Broadband Service at designated address within the NETVIGATOR network. To find out whether an address is eligible for this Programme, a Referee is required to enter the proposed service installation address and Referral Code at the aforementioned NETVIGATOR website, which will instantly show whether the address is eligible or not (i.e. if the entered address is not supported by self-subscription according to the aforementioned NETVIGATOR website, the relevant application will be excluded from this Programme). Even if a proposed service installation address is eligible for this Programme, installation of NETVIGATOR Broadband Service is still subject to technical feasibility (e.g. layout of the premises);
 - (f) A Referee must subscribe to the designated NETVIGATOR Broadband Service using his / her valid identification document and not with a Business Registration Certificate;
 - (g) The Referrer and the Referee must not be the same person, and their respective service installation address must be two different addresses;
 - (h) Each Referrer and Referee must still be an existing customer of NETVIGATOR Broadband Service when he / she receives a reward under this Programme; and
 - (i) Each Referrer and Referee must not have any overdue amount in his / her NETVIGATOR bill account(s) when he / she is due to receive a reward under this Programme.
8. Only one Referral Code can be used by a Referee for his / her application to NETVIGATOR Broadband Service for each service installation address under this Programme.
9. If a Referee has applied for NETVIGATOR Broadband Service for the same service installation address more than once under this Programme, we shall have the discretion to cancel his / her application or to process with the first submission of the Referee's application (as determined in accordance with our records) as part of this Programme.
10. Eligible Referrer and Referee will be entitled to receive designated amount of service fee rebate as per the table below:

Referrer's and Referee's Individual Reward

Referrer's Individual Reward	Referee's Individual Reward
HK\$500 service fee rebate upon each successful referral	HK\$500 service fee rebate

11. For the Individual Reward, the service fee rebate will be granted to eligible Referrer / Referee's NETVIGATOR bill account approximately 8-12 weeks after the first bill settlement by the eligible Referee on or before the payment due date.
12. The service fee rebate will be granted to eligible Referrer / Referee's NETVIGATOR bill account to offset against charges payable during the commitment period. If a Referrer / Referee terminates his / her NETVIGATOR Broadband Service within or after commitment period, any outstanding service fee rebate will be deemed cancelled automatically and the Referrer and/or Referee will not be compensated in any way.



13. If a Referee terminates his / her NETVIGATOR Broadband Service before the service installation, all relevant referral rewards of the Referrer and the Referee will be deemed cancelled automatically and the Referrer and Referee will not be compensated in any way. The application process of any Referee is confidential, and we will not disclose the same to any Referrer.
14. At any time (before service provision) after the NETVIGATOR Application or (after service provision) during the commitment period, if we, at our discretion, are of the view that any person should not be eligible for any reward under this Programme, we shall have the right to cancel the reward(s) he / she has received or should otherwise be receiving under this Programme without liability. If we have suspicion that there may be any fraud element or on the eligibility of participation or reward entitlement by any person, or if a person violates the principle of good faith to obtain reward or violate the terms and conditions of this Programme, we may disqualify any participant without notice and they will not be compensated in any way. Participants of this Programme (whether he / she is a Referrer or Referee) agree to indemnify us and our affiliates for lawsuits, legal liabilities, fees, claims, losses, damages, legal procedures and/or expenses incurred by or against the participants as a result of the aforesaid.
15. This Programme cannot be applied in conjunction with any other promotional campaigns.
16. NETVIGATOR Broadband Service is provided by us, Hong Kong Telecommunications (HKT) Limited, subject to relevant terms and conditions. We reserve the right to change any provisions of this Programme and/or to terminate this Programme at any time, with or without any prior notice. In the event of dispute in connection with this Programme, our decision is final, binding and conclusive.