



NETVIGATOR - Norton Service Installation Guide

Preparation

- 1. Check if your device meets the system requirements.
- 2. Remove the old Norton version, or any other anti-virus software (if applicable).
- 3. Ensure you have a valid Norton service.
- 4. Ensure you have a Norton account (if necessary see instructions onscreen).

Remarks:

Installation time depends on your device's specifications. User interface may differ, depending on version.





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Norton Security and Norton Secure VPN

(Norton Security will be used as an installation example)

1. Downloading to your PC

a. Log into <u>https://cybersecurity.netvigator.com</u> and go to the download page. Choose the service you wish to download - e.g. Norton Security.



b. Click "Agree & Download".

N	orton Security Onlin	e is ready to download	
IV. Typelo	ISTALL ON THIS DEVICE using the device you want to protect, club, the buttoo below to install	INSTALL ON ANOTHER DEVICE To Instal Marrow on a new PC Max, Auditad, or PCS device, ever a scownized Date.	
	Agree & Download	Send a Download Link	
	Child New Yorkiew Important service selat	ted information for Windows XP/Virtu uwns.	

c. Please refer to **3. Steps to install the service** for the following:

2. Downloading to another device

Click "Send a Download Link".

GET STARTED			
	Norton Security Onlin	ne is ready to download	
	L T		
	INSTALL ON THIS DEVICE	INSTALL ON ANOTHER DEVICE	
	If you're using the device you want to protect, click the Institut below to install.	To install Norton on a new PC, Mar, Android, or iOS device, send a download link.	
	Agree & Download	Send a Download Link	
	By clicking Agree & Download you agree to the		
	Circle your to view important service-risk	sted information for Windows XDWista users.	

2.1 Method 1: Send the download link via email

a. Enter recipient's email address, then click ">".

GET STARTED				
		F		
	Protect	another dev	vice	
	Eatend your protection by installin Send a download link via enu	g Notton on other PC, Mac, An ill or tost message, or copy the	drokt, and IDS devices. Sek to share later.	
	Email	Test	Copy Link	
	accost @netselgator.com		>	

b. Recipient will receive an email containing a download link.Click "Download Now" to start the downloading process.Please refer to 3. Steps to install the service for the following:

2.2 Method 2: Send the download link via SMS

a. Select the recipient's location, enter his/her phone number and click ">".

GET STARTED				
		F1		
	Protect	another de	vice	
	Send a download link via erro	al or text message, or copy the	link to share later.	
-	Email	Test	Copy Link	
	a – mmmi		>	
	Message and data (ates may apply to SMS test me	enging	
Norton @				

b. Recipient will receive an SMS containing a download link.Open the download link to start the downloading process.Please refer to <u>3. Steps to install the service</u> for the following:

<	My Norton	Delete
	Thursday, 8 August 2019	
3	To install Norton, tap the URL and follow the instructions provided. https://my.norton .com/PartnerDownload/Hom /EmailDownload?partneruniti =7689&token=eyJ0eXAiOiJK V1QiLCJhbGciOiJIUzI1NiJ9 .eyJQRU5HUF9DTEFJTSI6Into IBzblwiOlwiUEtQN1JHOFI4Vk NXCIsXCJUaW1Ic3RhbXBcljo MzcwMDg1MzY00DYw0Dkx TUsXCJDb25uZWN0	
	🖺 View all	> 5:36 PM

2.3 Method 3: Copy link

a. Click "Copy" to copy the download link.

GET STARTED		
	Protect another device	
	External years protections by initialling Norton on other PC, Marc, Android, and XIS divisions. Send a diversional fink via ensul or test message, or copy the fink to share later.	
	Email Toot Copy Link	
	w100%05g/s604050Mt0humumu,culi-fels.coppliek.mynethin.setup	
a		

b. Paste the link you just copied into the browser's address bar and tap "Enter".

c. Click **"Agree & Download"** to start the downloading process. Please refer to **<u>3. Steps to install the service</u>** for the following:

GET STARTED
Norton Security Online is ready to download
INSTALL ON THIS DEVICE
If proving starting the device you want to provided, click the hydrox between to install
Agree & Download
Ny distang Agemen & Constitute you aspeat to the International context approximate
CRAX have to view important service-related information for Windows MOVinte server.
Norton E november

3. Steps to install the service

3.1 Installing Windows version

a. Click "Agree & Download" to start the downloading process.

GET STARTED		
	Follow the installation instructions below At the bottom of your invester, that the serve the	
Norton		

b. Click on ".exe file" at the bottom of your browser.

The .exe file will open automatically when downloading is complete.

c. Click "Install" when the window below pops up.

d. Please wait until installation completes.

e. Log into Norton via your **Norton account** (if necessary – see instructions onscreen). If you do not have a Norton account, click **"Create an Account"** to create one.

Sign In		Cr	reate an Account
Email Address			
Password			
	Having Tr	ouble Signing In?	Sign In

f. Installation complete.

3.2 Installing Mac OS version

a. Click "Agree & Download" to start the downloading process.

b. Click on **"setup.zip"** at the bottom of your browser. Unzip the file when downloading is complete.

c. Open the unzipped file.

d. Find **"Install Norton Security"** and move mouse over its icon. Right-click and select **"Open"**.

	install Norton Security.localized 8			
<u> </u>		✓ △ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○	1	
avorites	Name	Date Modified	Size	
🛅 uHub plus	Install Norton Security	Open	13.	
🛅 uHub plus (misc)		Show Package Contents		
🕅 AirDrop		Move to Trash		
Recents		Move to utful plus	-	
🛆 iCloud Drive		a move to undu plus	-	
Applications		Get Info		
Desktop		Compress "Install Norton Security"		
🖻 Documents		Burn "Install Norton Security" to Disc	-	
O Downloads		Duplicate Make Alias		
rvices		Quick Look "Install Norton Security"		
NETVIGATOR's iMac		Share •		
Remote Disc		Copy "Install Norton Security"		
🖾 Untitled	-	Show View Options		
	1 of 1 selected, 468.2	an ann a sana dhean a	-	

e. Click "Open" when the window below pops up.

0	"Install Norton downloaded fro to open it?	Security" is an application in the Internet. Are you a	on sure you want
	Chrome downloade my.norton.com	d this file today at 10:31 AM fr	om
2	Cancel	Show Web Page	Open

f. Click "Install" when the window below pops up.

g. Please wait until installation completes.

h. Log into Norton via your **Norton account** (if necessary – see instructions onscreen). If you do not have a Norton account, click **"Create an Account"** to create one.

Sign In	Create an Account
Email Address	
Password	
Havin	g Trouble Signing In? Sign In

i. Installation complete.

3.3 Installing Android version

a. You will be redirected to the **Google Play Store** after clicking the download link. Tap **"INSTALL"** to download the app.

\leftarrow	۹ :
Q	Norton Mobile Security and Antivirus NortonMobile
	Tools
	INSTALL
	In-app purchases
Rate this Tell other	s app s what you think
☆	
	WRITE A REVIEW
Develop	er contact

b. When downloading completes, tap "OPEN" to open the app.

			Q	:
<u>r</u>	Norton M and Antiv NortonMobile	obile Se irus	curity	
	Tools			
UNI	INSTALL	0	PEN	
at in the second se	201)i	happ purch	ases
	ted Jul 22, 2019			
Last updat We are cor improvement protection	ntinuing to add ne ents to bring you o and value	w features great Norto	and make n Android	
Last updat We are cor improveme protection	ntinuing to add ne ents to bring you g and value READ M	w features great Norto IORE	and make n Android	
Last updat We are cor improvement protection Rate this Tell others	ntinuing to add nee ents to bring you o and value READ M app what you think	w features great Norto IORE	and make n Androïd	

c. Please read the Terms & Conditions after opening the app.Tick "I agree to the ..." and "I have read and acknowledge...".Then, tap "Continue" to proceed.

d. Log into Norton via your **Norton account** (if necessary – see instructions onscreen). If you do not have a Norton account, click **"Create an Account"** to create one.

Email address Password I have read and agree to the Privacy Policy		
Password I have read and agree to the Privacy Policy	Email address	
I have read and agree to the Privacy Policy	Password	
Privacy Policy	I have read and	I agree to the
	Privacy	Poncy

e. Installation complete.

3.4 Installing iOS version

a. You will be redirected to the **Apple App Store** after clicking the download link. Tap "**GET**" to download the app.

b. When download completes, tap "OPEN" to open the app.

c. Please read the Terms & Conditions after opening the app.Tick "I agree to the..." and "I have read and acknowledge...".Then, tap "Continue" to proceed.

d. Log into Norton via your **Norton account** (if necessary – see instructions onscreen). If you do not have a Norton account, tap **"Create an Account"** to create one.

Sign in	Create an Account
Email address	
Password	
I have read a	and agree to the icy Policy
Si	gn In
Having Trou	ble Signing In?

e. Installation complete.

4. Steps to uninstall the service

4.1 Uninstalling Windows version

a. Tap "Start" and click "Control Panel".

b. Click "Uninstall a program" after opening the control panel.

c. Find Norton Security Online on the list. Click "Uninstall/Change".

- 一 ~ 个 阎 》 Control P	anel > Programs > Programs and Features				~ O	Search Programs and Fe	atu
Control Panel Home	Uninstall or change a program						
View installed updates	To uninstall a program, select it from the list a	and then click Uninstall, Change, or Repair					
Tum Windows features on or							
off	Organize - Uninstall/Change						
	Name	Publisher	installed On	Size	Version		
	Worton Security Scan	Symantec Corporation	4/1/2019		4.6.1.179		
	Outlox	Golden Frog, GmbH	8/22/2019	147 M	B 1.3.0		
	Cverwatch	Blizzard Entertainment	8/22/2019	36.2 0	8		
	PLAYERUNKNOWN'S BATTLEGROUNDS	PUBG Corporation	8/22/2019				
	PuTTY release 0.70 (64-bit)	Simon Tatham	8/1/2017	6.48 M	B 0.70.0.0		
	MRealtek High Definition Audio Driver	Realtek Semiconductor Corp.	8/22/2019	33.9 M	B 6.0.1.7673		
	Rockstar Games Social Club	Rockstar Games	8/22/2019		1.2.3.8		
	🖲 Səfari	Apple Inc.	6/11/2019	104 M	18 5.34.54.16		
	Steam	Valve Corporation	8/22/2019		2.10.91.91		

d. The window below will open automatically. Select **"Uninstall Norton and remove all my user data"**. Then click **"Uninstall"**.

e. Please wait until the uninstall process completes.

f. Norton Security has been uninstalled.Click "Restart Now" to complete the uninstall process.

4.2 Uninstalling Mac OS version

a. Open **Finder**.

b. Click "Applications" in the Finder's sidebar.

Find **Norton Security** and move mouse over its icon. Right-click and select **"Move to Trash"**.

		Applications			
	≣ • ♦	• 6 0		Q, Sear	ch
	VS	F	9		0
FaceTime	Folder-Comp Lite	are- Font Book	Google Chrome	iBooks	Image Capture
	3		6	.	=
Turner	Laurahan	d Mail	Mana	Managan	Mission Control
nunes	Launchpa	G. Maii	waps	messages	MISSION CONTO
	-	¢			-
A			6.61		-
	_	Open Show Daskass Card			
Norton Secure	Norton Se	Show Package Con	tents	Photos	Preview
VPN		Move to Trash			
		Get Info Rename			million Press
	•	Compress "Norton	Security"		-
QuickTime Player	Reminc	Burn "Norton Secur Duplicate	ity" to Disc e	Siri	Stickles
		Make Alias			
	15	Quick Look "Norton	Security"	Concession in which the local data	
(O=)		Share	+	X	
	1	Copy "Norton Secu	rity"		
System Preferences	TextE	Show View Options		Utilities	
	1 of 41	Taos			_
	Control Secure VPN Control Secure Control Secure	FaceTime FaceTime Tunes Tunes Tunes Folder-Comp Lite Folder-Comp Lite Couler Tunes Folder-Comp Lite Couler Tunes Folder-Comp Lite Couler Folder-Comp Lite Folder-Comp Lite Folder-Comp Lite Folder-Comp Lite Folder-Comp Lite Folder-Comp	Image: Second	Paper automs Paper automs	Image: Construction of the second

c. Enter your user name and password (if necessary – see instructions onscreen).

Enter your pass	ord to allow this.
User Name:	
Password:	

d. Open Trash.

e. Find **Norton Security** and move mouse over its icon. Right-click and select **"Delete Immediately"**.

		🖗 Trash			
		• &• A O		Q Search	
Favorites	Trash				Empty
📋 uHub plus	Name	^	Date Modified	Size	Kind
UHub plus (AirDrop Recents Cicloud Drive A Applications Desktop Downloads Devices NETVIGATO Remote Disc Untitled	Norton Security	Open Show Package Contents Put Back Delete Immediately Empty Trash Get Info Rename Quick Look "Norton Security" Copy "Norton Security" Show View Options Tags	Today at 10:15 AM	4 MB	Application
Tegs Red Orange		Scan with Norton			
Yellow					
Green					
		1 of 1 selected			

f. Click "Delete".

g. Enter your user name and password (if necessary – see instructions onscreen).

llow this.

h. The window below will open automatically. Click **"Uninstall"**.

Norton Securit	y Uninstall	
To remove Norton button below. You uninstall is comple	Security from your Mac click will need to restart your Mac ite.	the Uninstall when the
If you are currently using N nome page and detault set settings to uninstall.)	orton Safe Search on your browser, uninsta son provider. (Does not apply to Chroma. U	lling will remove it as your lae Chrome extensions
	Uninstall	
	Cancel	instrugator"

i. Please wait until the uninstall process completes.

k.

j. Norton Security has been uninstalled. Click "**Restart Now**" to complete the uninstall process.

To com	olete this proces	ss, please resta	rt your compu	uter.
Uninstallir may pay product, cancel the	g a Norton product. If for that product. If ou may be charged se charges.	does not cancel a you pay a fee to until you cancel it. (ny automatic cha your service pr Contact your serv	arges that you ovider for this icce provider to
		Restart No	WV	

4.3 Uninstalling Android version

a. Touch and hold the Norton Mobile Security app, then tap "Uninstall".

b. Tap "OK".

c. The uninstall process is complete.

4.4 Uninstalling iOS version

a. Touch and hold the **Norton Mobile Security** app until it jiggles.

Then tap \bigotimes in the top left-hand corner of the app.

b. Tap "Delete".

c. The uninstall process is complete.

Norton Family Premier

<u>1. Setting up Norton Account</u>

a. Log into <u>https://cybersecurity.netvigator.com</u> and go to the download page. Choose **Norton Family Premier**.

Cyber Security Service	Overview and Features	Subscribe	Download Norton Service
Existing entitlement:		N	NETVIGATOR SHIELD Norton Family Premier Norton Security - 2 device (s) Iorton Secure VPN - 2 device (s)
DOWNLOAD	NORTON SER	VICES	
Click corresponding service Encounter difficulties while installing the service(for detailed Norton	ee button to download Norton Servi (s)? Please <mark>click here</mark> for detailed In Family Premier Quick Start Guide.	ce(s). stallation Guide	or click here
S No	orton Life Lock		
Norton Security N	Intron Secure VPN		Norton Family Premier

b. Log into Norton via your Norton account.

If you do not have a Norton account, click "Create an Account" to create one.

2. Installation on parent's device

2.1 Installing Windows version

There is no installation needed if you are using Windows PC. Log onto <u>my.norton.com</u> and you can start monitoring your kids.

2.2 Installing Android version

a. Go to **Google Play** and search "Norton Family parental control".

Tap **"INSTALL"** to download the app.

÷				Q	:
1	Nor par	ton Fai ental control control in Mobile	mily ontrol		
		Install			
Rate 1 Tell othe	this app	nk			
☆		☆		Z	2
Write a	review				
Devel	oper cont	tact			^
© w	ebsite				
En En	nail rtonfamily_s	upport@sym	antec.com		

b. Installation completes. Tap "OPEN" to open the app.





2.3 Installing iOS version

a. Go to **App Store** and search **"Norton Family for Parents"**. Tap **"GET"** to download the app.



b. Installation completes. Tap "OPEN" to open the app.







3. Installation on child's device

3.1 Installing Windows version

a. If you (parent) are using Windows PC, log into <u>my.norton.com</u> with the **Norton account** you created previously. Then click **"Set Up Family"** to start the set up.

View and manage all of your No	rton	Set up Device Security	Get updates and offers
icatores.		A	A
		Secure multiple PCs, Maco, smartphones, and tablets. Award-winning Norton protection is included in your subscription.	Sign up tool and we'll email you new product updates, special offers, and security newsletters.
		GET STARTED	SIGN UP
Download			
serura Serie facilit	1 Summer and	sortarue Domatol Cantada	
HET SET IP Device Security	Password Manager	Not sat up Parental Controls	
Norstran Device Security	Password Manager	Parental Controls	

b. Click "Add Child" to create child profiles.







c. Enter your **child's name** and choose the **restriction level** according to his/her age. You may also upload a photo of him/her.

Click "Next" afterwards.

Create Profile	Choose Device	Download
0	-0	-0
	Child Name	
	Restriction Level	
Upload Photo Select an Avata	r Very High Recommended for Age < 8 Years	
	High Recommended for Age 8-11 Years	
	Moderate Recommended for Age 12-14 Years	
	Recommended for Age 15-17 Years	

3.1.1 Downloading on the same Windows PC

a. If your child is using the same Windows PC, select "Windows" and click "Next".

Create Profile	Choose Device	Download
0	O	0
	Choose Your Child's Device Select the device your child uses	
Android Phone or Ta	blet	0
iPhone or iPad		0
Windows		۲
Send an email link to	your child's device to download the Norton Family app	0





b. If your child is using this PC, select **"Yes"** and click **"Download Norton Family App"**. Otherwise, you can refer to **3.1.2 Download on another Windows PC**.

Create Profile	Chaose Device	Download
	O	
	Does Child use this PC?	
	Developed and leated on this Device	
	Download and unstall on this Device To works Oldy Stateve activities on this PC, old the futton below to download the Notion Family app.	
	Download Norton Family App	
	By clicking Download Norton Family App, you agree to the Norton License Agreement	

c. Please refer to **<u>3.1.3 Installation & Setup</u>** for the following:





3.1.2 Downloading on another Windows PC

If your child is using another Windows PC, you can send them a download link through email.

a. Select "Send an email link..." and click "Next".

	Choose Your Child's Device	
	Seject the device your child uses	
Android Phone or Tablet		0
iPhone or iPad		0
Windows		0
Send an email link to your child	's device to download the Norton Family app	۲

b. Type your child's email address and click "->".

Create Profile	Choose Device	Send Email
0	O	-0
	Send an Email Download Link	
	Open the email on your child's device and follow the instructions provided.	
	\rightarrow	





c. Your child will receive an email containing a download link. Click the **link** to start the downloading process.



d. Please refer to **3.1.3 Installation & Setup** for the following:





3.1.3 Installation & Setup

a. The downloading process will start automatically.



b. Click ".exe file" at the bottom of your browser.

The .exe file will open automatically when download completes.



c. Click "Install" when the window below pops up.







d. The window below will open automatically. Click **"Agree & Install"**.

K NORTON™ FAMILY	Installation	- ×
	Norton Family Thank you for choosing Norton Family	
By clicking "Agree and Parental Conse	& Install [®] , you accept the User License Agreement, Privacy Policy ent.	
		Agree & Install

e. Please wait until installation completes.





f. Choose your child's device and click "Edit".

NORTON" FAMILY Edit Account	ts Hello		- ×
Who is going to use	e this device?		
Child does not use t	this computer.	Edit	
The following accounts will not be	e monitored:		
Please enable Norton Family brow	vser extensions for all monitored accounts.		
		Help Cancel	ОК

g. Select **"signs in as:"** and tick the **user name of your child's device**. Then click **"Save"** and **"OK"**.

child d Child	×	Edit	
 does not use this comp signs in as: User name of 	uter child's device		
Norton	Help Cancel Save		





h. Installation complete. Click "Finish".

iii Norton™ Family		- ×
Download and Install	Register Device	Associate Device
You're Norton Famil Please enabl	all Set! ly installation and setup are complete. le Norton Family <u>browser extension</u>	<u>is</u> for all monitored accounts.
		Finish





3.2 Installing Android version

a. Go to **Google Play Store** and search **"Norton Family parental control"**. Tap **"INSTALL"** to download the app.



b. Installation completes. Tap "OPEN" to open the app.







3.3 Installing iOS version

a. Go to **App Store** and search **"Norton Family"**. Tap **"GET"** to download the app.



b. Installation completes. Tap "OPEN" to open the app.







4. Uninstalling from parent's device

4.1 Uninstalling Android version

a. Touch and hold the Norton Family parental control app, then tap "Uninstall".



b. Tap **"OK"**.

Nor	rton Family		
Do y	ou want to uninstall t	his app?	
	Cancel	ок	
-			1

c. The uninstall process is complete.







4.2 Uninstalling iOS version

a. Touch and hold the Norton Family for Parents app until it jiggles.

Then tap \bigotimes in the top left-hand corner of the app.



b. Tap "Delete" and the uninstall process is complete.







5. Uninstalling from child's device

5.1 Uninstalling Windows version

a. Tap "Start" and click "Control Panel".

Programs (2)	
Control Panel	
Java Mission Control	
P See more results	
contro	× Shut down >
A 10m 07	

b. Click "Uninstall a program" after opening the control panel.

djust your computer's settings	View by: Category 🔻
System and Security Review your computer's status Back up your computer Find and fix problems	User Accounts Change account type Appearance and Personalization
Network and Internet View network status and tasks Choose homegroup and sharing options	Change the theme Change desktop background Adjust screen resolution
Hardware and Sound View devices and printers Add a device Connect to a projector Adjust commonly used mobility settings	Clock, Language, and Region Change keyboards or other input methods Ease of Access Let Windows suggest settings Optimize visual display
Programs Uninstall a program Get programs	





c. Find Norton Family on the list.Click "Uninstall/Change".

To uninstall or criange a program	click Uninstall, Change, or Rep	air.			
Organize 💌 Uninstall/Change					
Name	Publisher	Installed On	Size	Version	
🔀 Norton Family	Symantec Corporation	9/23/2019		3.7.3.55	
Microsoft OneDrive	Microsoft Corporation	9/16/2019	138 MB	19.152.0801.0008	
🝯 Mozilla Firefox 69.0 (x86 zh-TW)	Mozilla	9/10/2019	178 MB	69.0	
Intel® PROSet/Wireless Software	Intel Corporation	9/3/2019	361 MB	21.20.1	

d. Log into the same Norton account to start the uninstall process.

👪 NORT	NORTON™ FAMILY Uninstall			
	Sign In			
	Email Address			
	Password			
	Having Trouble Signing In? Sign In			

e. The window below will open automatically. Click **"Next"** to proceed.







f. Please wait until the uninstall process completes.

in NORTON™ FAMILY Uninstall	- ×
Removing Norton files	
93%	

g. Norton Family has been uninstalled.

Click "Restart" to complete the uninstall process.

NORTON [™] FAMILY	Uninstall	- ×
	Norton Family Norton Family Client Uninstalled	
To complete this p	rocess, please restart your computer.	
	Restart Later	Restart





5.2 Uninstalling Android version

a. Touch and hold the Norton Family parental control app, then tap "Uninstall".



b. Tap "OK".

Nort	on Family		
Do yo	u want to uninstall t	this app?	
	Cancel	OK	

c. A notification will pop up as children cannot uninstall the app themselves. Parents can tap **"Manage device admin apps"** to proceed.







e. Log into the **same Norton account** to complete the uninstall process.

👪 Norton	Family	×
	Sign in	
Passw	vord	
	I have read and agree to the Privacy Policy	
	Sign In	
_	Having Trouble Signing In?	
	Cancel	

f. The uninstall process is complete.

Finder search	:





5.3 Uninstalling iOS version

a. Open Settings app and tap "Screen Time".

	Settings	
X	Screen Time	>

b. Tap "Content & Privacy Restrictions".



c. Tap "Allowed apps".







d. Enable "Safari".

< Back	Allowed Apps	
	Mail	
0	Safari	
— F	FaceTime	
	Camera	
8	Siri & Dictation	
	Wallet	
	AirDrop	
0	CarPlay	

e. Go back to "Content & Privacy Restrictions" and tap "itunes & App Store Purchases". Then tap "Delting Apps".

K Back	iTunes & App Sto	re Purchases
STORE P	URCHASES & RE-DOWN	LOADS
Installin	ng Apps	Allow >
Deletin	g Apps	Don't Allow >
In-app	Purchases	Allow >
REQUIRE	PASSWORD	
Always	Require	
Don't R	equire	~
Require a purchase or App St	password for additional with gcfung1986@gma ore.	purchases after making a Loom from the iTunes, Book

f. Select "Allow".

Back	Deleting Apps		
Allow		~	
Don't Allow			





g. Go back to **"Content & Privacy Restrictions"** and tap **"Content Restrictions"**. Then tap **"Allow All Apps"**.

Back	Apps	
Don't Allow Ap	ops	
4+		
9+		
12+		
17+		
Allow All Apps		~

h. Go to Home page.

Touch and hold the **Norton Family** app until it jiggles.

Then tap \bigotimes in the top left-hand corner of the app.



i. Tap "Delete" and the uninstall process is complete.







Norton 360 for Gamers

(Norton Security will be used as an installation example)

1.Downloading to your PC

a. Log into <u>https://cybersecurity.netvigator.com</u> and go to the download page.

Choose the service you wish to download - e.g. Norton 360.

Cyber Security Service Overview and Features Subscribe Download Norton Service

Existing entitlement:			Norton 360 For Gamers - 1 device (s)
D	OWNLOAD NO	ORTON SERVIC	ES
Encounter diffici	Click corresponding service bu ulties while installing the service(s)? F for detailed Norton Fam	tton to download Norton Service(s). Yease <mark>click here</mark> for detailed Installation ily Premier Quick Start Guide.	n Guide or click here
	🗹 Norte	onLifeLock ⁻	
Ū		é.s	Gaming Norton 360 Gamers

b. Click "Agree & Download".

C my.norton.com/extspa/pengp?t=partneronboard8	8partnerunitid=76898xpin=VQG36F8QF2RQK#/agreeAndDownload		🖻 🖈 🔲 🤨 Prused)
ET STARTED			
	Norton is read	ly to download	
	INSTALL ON THIS DEVICE	INSTALL ON ANOTHER DEVICE	
	If you're using the device you want to protect, click the button below to install.	To install on a new PC, Mac, or Android device, send a download link.	
	Agree & Download	Send a Download Link	
	By clicking Agree & Download, you agree to the License and Service Agreement		

c. Please refer to **3. Steps to install the service** for the following.



Click "Send a Download Link".



2. Downloading to another device

 G in my.nortor.com/exitspa/pengp/fispartnerond 	oardispartnerunisd=76838pin+VQC35FBCF2RQK#/agreeAndDownload		년 ☆ 🖬 🔮 Passed
ET STARTED			
	Norton is read	ly to download	
	INSTALL ON THIS DEVICE	INSTALL ON ANOTHER DEVICE	
	If you're using the device you want to protect, click the button below to install.	To install on a new PC, Mac, or Android device, send a download link.	
	Agree & Download	Send a Download Link	
	By clicking Agree & Download, you agree to the License and Service Agreement		

2.1 Method 1: Send the download link via email

a. Enter recipi	ent's email	l address, t	then click ">".		
← → C my.norton.com/extspa/invite#/in/singleinvite					🅶 🖻 🏠 🔲 📵 Paused) :
GET STARTED					×
	Protect	Another	Device	国教 派第 基 基派教教	
E an	xtend your protection by in d iOS devices. Send a down	stalling Norton protection nload link via email or text share later.	on other PC, Mac, Android, message, or copy the link to		
	Email	Text	Copy Link	code above, then download the app.	
-	•				
	xxxx@gmail.com		>		

🕑 norton

0





 Recipient will receive an email containing a download link. Click "Download Now" to start the downloading process. Please refer to 3. Steps to install the service for the following:

Here's the information you requested. View Online				
⊘ Norton ⁻				
Installing Norton Protection Is Easy				
Per your request, we're sending you the link to install Norton protection. Follow these steps to install your Norton Protection:				
Open this email on the device where you want to install your protection				
Click Download Now and follow the instructions on your screen				
Repeat the steps if you want to install on a different device				
Download Now				
For security reasons, the download link will expire in 14 days.				
Need additional help?				
See more detailed download instructions				
<u>Fix Norton download issues</u>				
<u>Transfer Norton service to a new device</u>				
Need more help? Visit our Member Services & Support page.				
SUPPORT LEGAL PRIVACY				

2.2 Method 2: Send the download link via SMS

a. Select the ← → C ■ my.norton.com/estipa/m/ GET STARTED	recipient s locatio	on, enter	r nis/ner pho	one number and click	> . ⊷ ☆ ☆ □ <mark>@</mark> Power) : ×
	Protect A Extend your protection by insta and IOS devices. Send a downloo	Another I ling Noton protection or ad link via email or text	Device n other PC, Mac, Android, essage, or copy the link to		
	Email	Text	Copy Link	Open the camera on your device, capture the code above, then download the app.	
	■~ þooo oooo		>		
	Message and data	rates may apply to SMS text	t messaging.		

⊘ norton

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b. Recipient will receive an SMS containing a download link. Open the download link to start the downloading process.

Please refer to 3. Steps to install the service for the following:



2.3 Method 3: Copy link

a. Click "Copy" to copy the download link.

🗧 🔶 🖸 🧯 my.norton.com/estapa/invite#/in/singleinvite	🕶 🖻 🖈 🔲 📵 Paused) 🗄
GET STARTED	\times
Protect Another Device	
share later. Copy Link Copy Link Copy Link Code above, then download the app.	
https://my.norton.com/extspa/guestdownload?jwt=eyJhbG Copy	

0





b. Paste the link you just copied into the browser's address bar and tap "Enter".



c. Click "Agree & Download" to start the downloading process. Please refer to 3. Steps to install the service for the following:

GET STARTED	\times
Your protection is ready to download	
Install protection on this PC or Mac If you're using the device you want to protect, click the button below to install.	Feedback
Agree & Download By clicking Agree & Download, you agree to the License and Services Agreement	





3. Steps to install the service

3.1 Installing Windows version

a. Click "Agree & Download" to start the downloading process.



b. Click on ".exe file" at the bottom of your browser.

The .exe file will open automatically when downloading is complete.







c. Click "Install" when the window below pops up.



d. Please wait until installation completes.







e.Installation complete.







3.2 Installing Mac OS version

a. Click "Agree & Download" to start the downloading process.

O Norton - My Subscription × O Norton - My Subscription × O	+ :partneronboard&partnerunitids:7689&pins/VQO36FBQF2RQK#yagreeAnd	Download :	왕 ☆ 🛛 🙆 Incognito 🚦
GET STARTED			
	Norton is read	ly to download	
	INSTALL ON THIS DEVICE	INSTALL ON ANOTHER DEVICE	
	If you're using the device you want to protect, click the button below to install.	To install on a new PC, Mac, or Android device, send a download link,	
	Agree & Download By clicking Agree & Download, you agree to the	Send a Download Link	
⊘norton ⊕∞w	sucernise and service ingreement,		

b. Click on **"setup.zip"** at the bottom of your browser. Unzip the file when downloading is complete.



c. Open the unzipped file.



Install Norton 360.localized 2 1個項目





d. Find **"Install Norton Security"** and move mouse over its icon. Right-click and select **"Open"**.

	Solution Section Section Section 2 Section		Q Search
Favourites			
AirDrop			
Recents			
A Applications	Install Norton 360		
Desktop			
Downloads			
iCloud			
iCloud Drive			
Desktop			
Documents			
Locations			
⊖ Firefox ≜			
Tags			
Red			
Orange			
Yellow			
Green			
Blue			
Purple			
Gray			
O All Tags			

e. Click "Open" when the window below pops up.







f. Click "Install" when the window below pops up.



g. Please wait until installation completes.







h. Click "Restart" after installation complete.



 Login your Norton Account (If applicable).
 If you do not have the Norton Account, click "Create an account" for creation.

 Sign In Subcription Status: Canceled Activate Now My Norton 	Sign In Username / Email
Device Security	© Sign in with Google Forgot username? Request one-time password New user? Create an account.
✓ Norton:	





... nortondemo02@netvigator.com Protect Another Device
 1 of 1 DEVICE LICENSES USED Device Security **My Norton** Q Q. You are protected QUICK SCAN | LIVEUPDATE Open 🗸 0 Dark Web Monitoring View Alerts ng a Secure VPN Turn On 🗸 is unpr 0 Password Manager Set Up Parental Controls Manage * Protect your kid ? \$ ٠ **Norton** ADDITIONAL APPS & SERVICES ~





3.3 Installing Android version

a. You will be redirected to the **Google Play Store** after clicking the download link. Tap **"INSTALL"** to download the app.



b. When downloading completes, tap "OPEN" to open the app.






c. Installation complete.

\equiv My Norton	
✓ Pull to Scan	1
Security Attention Required	D
0 7 .	
Privacy VPN off	â
Your Protection Report	





3.4 Installing iOS version

a. After clicking "Agree & Download", it will be directed to Norton Login page. If you are iPad user, please click "Install on iPad".

Below is the screenshot on iPad.



b. Login your Norton Account (If applicable).

If you do not have the Norton Account, click "Create an account" for creation.







c. Click "Continue" to download Norton 360.

10:38 AM Fri 17 Jun		÷ 3	4%	10:39 AM Fri 17 Jun		***			२ 34	%
AA 🔿	my.norton.com	+ 🛈 S	88		AA	my.norton.com 🔒	Ç	₾	+	88
		SUPPORT Product		GET ST	ARTED				\times	<
My Norton										
Please note the features b that require your attention	elow									
Download SUBSCRIPTION SUBSCRIPTION	STATUS: ACTIVE					Download Norton 360 from App Store				
III Your Protection Report		View Your Report				App Store				
YOUR PROTECTION						INSTALL ON ANOTHER DEVICE				
Device Security	Dark Web M	onitoring								
You are protected		(D) Monitoring active								
View Devices		Protect More Info ~)							
				🕑 noi	ton	🕀 maivagator'				

d. Click the icon for download Norton 360, "Open" after downloading complete.







e. Please read the Terms & Conditions after opening the app. Tick "I agree to the..." and "I have read and acknowledge...". Then, tap "Continue" to proceed.

	17 Jun	≁ 奈 34% ∎⊃
Norton 3	360	
Norton	500	the subscription of the local distance of the local distance of the local distance of the local distance of the
	I agree to the License and Services Agreem	nent -
	I have read and acknowledge the Global Privacy Statement	
	I have read and acknowledge the Global Privacy Statement	
	I have read and acknowledge the Global Privacy Statement	
	Ihave read and acknowledge the Global Privacy Statement	



f. Click "Allow" to complete the installation process.

App Store 10:40 AM Fri 17 Jun		♥ 34% ■	4 Ann Store 10:40 AM Fri 17 Jun		2 341
Ξ	My Norton			My Norton	
	Attention required			Attention required	
Secure ne	curity twork	> 	Wi-	-Fi Security	,
No risks for	"Norton 360" Would Like to Send You Notifications Notifications may include alerts, sounds and icon badges. These can be	>		vice Security risks found	>
A Internet Setup req	Sec configured in Settings. uirer Don't Allow Allow	>	A Inte Set	ernet Security up required	>
Setup req	ulred	,	Set	N up required	>
SMS Sec	n texts	>	SM Filte	IS Security er spam texts	>
Secure C Setup req	Calendar uired	>	Set	cure Calendar up required	>
	Your Protection Report			Your Protection Report	





4. Steps to uninstall the service

4.1 Uninstalling Windows version

a. Tap "Start" and click "Control Panel".



b. Click "Uninstall a program" after opening the control panel.







c. Find Norton 360 on the list. Click "Uninstall/Change".

> 🕆 🕇 🖸 > Control 🛛	Panel > Programs > Programs and Features				Search Program	ns and Features
Control Panel Home	Uninstall or change a program					
View installed updates	To uninstall a program, select it from the list and then	click Uninstall, Change, or Repa	air.			
Turn Windows features on or						
off	Organize 👻 Uninstall/Change					800 🗸
	Name	Publisher	Installed On	Size	Version	
	ZZ 7-Zip 19.00 (x64)	Igor Pavlov	5/5/2020	4.96 MB	19.00	
	Google Chrome	Google LLC	6/17/2019	56.4 MB	102.0.5005.115	
	Helix P4 Command-Line Client	Perforce Software	6/17/2019	19.0 MB	191.181.3586	
	Java 8 Update 211	Oracle Corporation	6/17/2019	105 MB	8.0.2110.12	
	Java 8 Update 211 (64-bit)	Oracle Corporation	6/17/2019	122 MB	8.0.2110.12	
	Microsoft Build Tools 2015	Microsoft Corporation	5/5/2020	111 MB	14.0.23107.10	
	 Microsoft OneDrive 	Microsoft Corporation	6/17/2022	238 MB	22.111.0522.0002	
	Microsoft Visual C++ 2008 Redistributable - x64 9.0.3	Microsoft Corporation	6/17/2019	13.2 MB	9.0.30729.6161	
	Microsoft Visual C++ 2008 Redistributable - x86 9.0.3	Microsoft Corporation	6/17/2019	10.1 MB	9.0.30729.6161	
	樹Microsoft Visual C++ 2017 Redistributable (x64) - 14	Microsoft Corporation	5/5/2020	23.7 MB	14.12.25810.0	
	Microsoft Visual C++ 2017 Redistributable (x86) - 14	Microsoft Corporation	5/5/2020	20.1 MB	14.12.25810.0	
	Norton 360	NortonLifeLock Inc	6/17/2022		22.22.4.11]
	📓 Notepad++ (б4-bit хб4)	Notepad++ Team	5/5/2020	9.36 MB	7.7.1	
	VMware Tools	VMware, Inc.	5/1/2020	79.6 MB	10.3.10.12406962	

d. The window below will open automatically. Select **"Uninstall Norton and remove all my user data"**.Then click **"Uninstall"**.







e. Please wait until the uninstall process completes.



f. Norton Security has been uninstalled. Click "**Restart Now**" to complete the uninstall process.







4.2 Uninstalling Mac OS version



b. Click **"Applications"** in the **Finder's** sidebar. Find **Norton 360** and move mouse over its icon.Right-click and select **"Move to Trash"**.

•••	< > Applic	ations		88 ¢	圜• △ ⊘	Θ.
AirDrop		(3)	Aa		FE	0
Recents	Chess	Contacts	Dictionary	FaceTime	FE File Explorer	Find My
A Applications						
Desktop	-	AA		6	~	(FR)
Downloads		Aa	6	9		0
Roud	Firefox	Font Book	GarageBand	Google Chrome	Home	Image Capture
Cloud Drive						
Desktop		*				
Documents	X		I			
191	iMovie	Install macOS	Keynote	Launchpad	Mail	Maps
Red		Monterey				
Orange			-	-	-2.	
• Yellow		C		<u>و</u>		
Green	Messages	Microsoft Edge	Microsoft Excel	Microsoft Outlook	Microsoft Teams	Mission Contro
Blue	1000043000					
Purple			-			
e Gray		\odot			®_	
⇒ All Tags	Music	Norton 360	Notes	Numbers	NVIDIA GeForce NOW	Pages
	T	86	(
	Charles Barrier		Cardenate		Outral Time Discours	Desired and







c. Click "Contir	ue".		
The applica These exte	tion "Norton 36 sions will be rer	0″ is hosting syst noved if you cont	em extensions. tinue.
		Stop	Continue

d. Enter your user name and password (if necessary – see instructions onscreen).

\cap	Finder wants to move "Norton 360" to the Bin.
	Enter your password to allow this.
	Username:
	Password:
	Cancel OK





e. Norton 360 Uninstallation would be opened, click "Uninstall".



f. Enter your user name and password (if necessary – see instructions onscreen).

Norton is t Enter your pas	rying to install a new helper tool.
Username: Password:	
	Cancel Install Helper





g. Click "Restart Now" to complete the uninstallation process.







4.3 Uninstalling Android version

a. Touch and hold the Norton Mobile Security app, then tap "Uninstall".



b. Click "Uninstall". Uninstallation process completed.







4.4 Uninstalling iOS version

a. Touch and hold the Norton Mobile Security app until it jiggles.

Then tap \bigotimes in the top left-hand corner of the app.



b. Click "Delete App".







c. The uninstall process is complete.

