



NETVIGATOR Extra Service – Microsoft 365 Personal and Microsoft 365 Family Service (Digital download version) Terms and Conditions:

1. This Microsoft 365 Personal and Microsoft 365 Family Service (Digital download version) (collectively “**Microsoft 365 Services**”) is offered as an Extra Service of your NETVIGATOR Broadband Service (which is provided by us, Hong Kong Telecommunications (HKT) Limited (“**HKT**”)) and is only available to consumer customers of NETVIGATOR Broadband Service.
2. The Microsoft 365 Services may only be used by users in Hong Kong.
3. The Microsoft 365 Services are provided by Microsoft. To subscribe to the Microsoft 365 Services, you confirm to have read, understood and agreed to Microsoft’s terms and conditions in relation to the Microsoft 365 Services. For details, please visit <https://www.microsoft.com/en/microsoft-365?market=hk>.
4. The Microsoft 365 Services will be subject to a 12-month commitment period, commencing from the date of your service activation. The Microsoft 365 Services will automatically terminate at the end of the 12-month commitment period.
5. All fees for the Microsoft 365 Services will be billed under your NETVIGATOR Broadband Service bills.
6. We will place a one-time activation code (“**Activation Code**”) in your NETVIGATOR account at NETVIGATOR website (www.netvigator.com) within around one (1) working days after your successful subscription to the Microsoft 365 Services. We will notify you via SMS or email once the Activation Code has been delivered to you. Please log in to your NETVIGATOR account at NETVIGATOR website (www.cs.netvigator.com), go to the "My Redemption" page to retrieve your Activation Code.
7. The Activation Code will be valid for one (1) year upon delivery of the Activation Code. Please activate the Microsoft 365 Services by applying the Activation Code immediately upon your receipt of the same. Once the Activation Code expires, no new activation code will be issued, and there will be no compensation or refund of any service fees whatsoever. The Activation Code cannot be returned, refunded, resold, transferred, and exchanged for cash and/or other gifts.
8. Only designated systems support the Microsoft 365 Services. You should check the compatibility of your system before using the Microsoft 365 Services. For enquiry of the system requirements or compatibility of the Microsoft 365 Services, please contact Microsoft hotline at 3002 3256 or visit <https://support.microsoft.com/en-hk/contactus/> to contact virtual agent for support.
9. For details about the services included in the Microsoft 365 Services, please refer to the following webpages:
 - Microsoft 365 Family Service (Digital download version), please visit <https://www.microsoft.com/en-hk/microsoft-365/p/microsoft-365-family/cfq7ttc0k5dm?activetab=pivot:overviewtab>
 - Microsoft 365 Personal Service (Digital download version), please visit <https://www.microsoft.com/EN-hk/microsoft-365/p/microsoft-365-personal/cfq7ttc0k5bf?activetab=pivot:overviewtab>
10. You will be diverted to an external website or mobile application which contains services provided by third parties during the activation process of the Microsoft 365 Services. HKT has no control over and makes no representations or warranties regarding the accuracy, content, completeness, legality, reliability, operability or availability of information or materials displayed on such website or application. Such website or application is not related to HKT’s services and that the relevant products and services are not endorsed by HKT. You agree that the use of such website or mobile application and the Microsoft 365 Services are entirely at your own risk.
11. AI features are only available to the subscription owner and cannot be shared with additional Microsoft 365 Family members, with usage limitations. Microsoft 365 Personal and Family Subscribers get 60 AI credits per month, which can be used across various applications, including Word, Excel, PowerPoint, Outlook, Forms, OneNote, Designer, Notepad, Photos, and Paint. Minimum age limits may apply to use of AI features. For details, please visit <https://aka.ms/Copilot-In-M365-FAQ>.
12. You are required to maintain your NETVIGATOR Broadband Service during the use of the Microsoft 365 Services. If you terminate your NETVIGATOR Broadband Service, your Microsoft 365 Services will also be terminated at the same time.

13. If your Microsoft 365 Services are terminated prior to the expiry of the 12-month commitment period, you are required to pay us the relevant early termination charges for the Microsoft 365 Services for the remainder of the commitment period, and (where applicable) compensate us for the value of any premium received by you or the discounted amount of any premium you purchased.
14. The Microsoft 365 Services are for your personal use and you must not reproduce, copy, duplicate, sell, resell, rent or trade the Microsoft 365 Services or the content (or any part thereof). You shall not use the Microsoft 365 Services to carry out or allow any copyright or other intellectual property infringement and/or for any illegal and/or improper purposes.
15. HKT and its affiliates, respectively, are not liable in any way in relation to the Microsoft 365 Services and do not in any way warrant that Microsoft or Microsoft 365 Services will be continuous or free from bugs or errors. HKT and its affiliates, respectively, are not the supplier of the Microsoft 365 Services, and make no representation or guarantee as to the quality of the Microsoft 365 Services. Neither do they accept liability for any matters arising from, or in relation to, the same. In case of any enquiry or dispute about the Microsoft 365 Services, please contact Microsoft directly on <https://support.microsoft.com/en-hk/contactus/>.
16. To the maximum extent permitted by law, in no event will HKT and its affiliates be liable to you or any person for any indirect, special, incidental, exemplary, punitive or consequential damager (including loss of use, data, business or profits) arising out of or in connection with your or anyone's use in the Microsoft 365 Services, whether such liability arises from any claim based upon contract, warranty, tort (including negligence), strict liability or otherwise, and whether or not you or any person has / have been advised of the possibility of such loss or damage.
17. If you or any person who uses your Microsoft 365 Services (whether with or without your authority) violate(s) or fail(s) to comply with these Terms and Conditions, HKT reserves the right to disqualify your/his/her eligibility for the Microsoft 365 Services at any time, without prejudice to any other rights which HKT may have under the Microsoft 365 Services contract or otherwise.
18. Where applicable, the "General Conditions of Telecommunications Service (Consumer Customers)" (available at www.hkt.com/Terms+of+Use) apply to the Microsoft 365 Services.
19. The Microsoft 365 Services are subject to change without notice and will be updated from time to time without prior notice. HKT and/or Microsoft reserve(s) the right to vary or cancel this offer and/or amend these Terms and Conditions at any time without notice. Microsoft reserves the right to amend any terms and conditions in relation to the Microsoft 365 Services at any time without notice.
20. In case of any dispute regarding the Microsoft 365 Services under this offer, HKT and/or the Microsoft reserve(s) the right of final decision.
21. You agree that the Microsoft 365 Services under this offer and these Terms and Conditions are governed by and construed in accordance with the laws of Hong Kong.
22. In case of any discrepancy between the English version and the Chinese version, the English version shall prevail.

~ Microsoft 365 Promotion Terms & Conditions:

1. This offer is valid until 7 June 2025. Customer who subscribes to a "Microsoft 365 Personal Plan" with a commitment period of not less than 12-month will receive a Windows 11 Notebook Pouch.
2. The quantity of the aforementioned gifts is limited and available while stocks last on first-come-first-serve basis.
3. Hong Kong Telecommunications (HKT) Limited reserves the right to offer any alternative products and replacement without prior notice if the relevant product is not available or there is any issue arisen.
4. E-coupons will be distributed via the "My HKT" app within 60 days of a successful subscription. Customer can claim his/her gift on a designated date and location, as indicated by the e-coupon.