

## **High Speed Wireless Broadband Router - Collection Notice**

### **Collection Arrangement**

Please present the SMS and your HK Idenity Card within the date indicated in the SMS to collect one (1) High Speed Wireless Broadband Router together with its accessories / parts (collectively, the "Router") at one of the following collection locations listed below.

#### **Third Party Collection**

You may authorise an adult to collect the Router on your behalf. To do so, your representative must, at the time of collection of the Router, present to our staff at the collection location (1) a Third Party Authorisation Form (see Appendix) duly completed by you; (2) a photocopy of your (the registered customer's) HK Identity Card; and (3) the Representative's HK Identity Card, within the collection period.

Your Representative may only be allowed to act on your behalf to collect the Router. Any issues relating to your service or service contract can only be handled by you, the registered customer.

#### <u>Address of Collection Locations</u>

24/F., West Exchange Tower, 322 Des Voeux Road Central, Sheung Wan, HK

(MTR Sheung Wan exit A1, opposite to Western Market)

香港上環德輔道中 322 號西區電話機樓 24 樓

**Opening Hours** 

Mon to Sat : 10:00 – 19:30 Sun and Public Holidays: Closed

In order to provide better service environment to our employees and customers, Tsim Sha Tsui Service Center is closed until further notice. The premises will be subjected to enhancement works before we reopen. Please accept our apologies for any inconvenience.

HKT

Service Center

3/F Hermes House, 10 Middle Road, Tsimshatsui, Kowloon, Hong Kong (MTR East Tsim Sha Tsui exit K, entrance nearby Minden Row, between TST Post Office and Mariners' Club) 九龍尖沙咀中間道 10 號國際電信大廈 3 樓

Opening Hours

Mon to Sat : 10:00 – 19:30 Sun and Public Holidays: Closed

Unit 1720-21, Level 17 Tower II, Grand Central Plaza Shatin

(MTR Shatin exit B, Next to IKEA)

新界沙田新城市中央廣場 2 座 17 樓 1720-21 室

**Opening Hours** 

Mon to Sat : 10:00 – 19:30 Sun and Public Holidays: Closed

#### **Return Arrangement at Service Termination**

You will receive an SMS reminder of equipment return after termination of the High Speed Wireless Broadband Router service. Please return the High Speed Wireless Broadband Router together with its accessories / parts in clean and working condition within 14 days from the service termination date, otherwise you will be liable to the





relevant prevailing Fees for Lost or Damage Equipment. For your information, the current chargeable fees are listed below. If you have any questions, please call our Consumer Service Hotline at 1000.

Lost / Damaged Item	Fee
Main body of High Speed Wireless Broadband Router	HK\$1,500
Power Adapter	HK\$1,500
Antenna	HK\$200
SIM Card	HK\$200





High Speed Wireless Broadband Router				
Brand:	Huawei			
Model:	B535-232			
Place of	China			
Manufacture :				
	4G network Specification: 4G LTE			
	Wi-Fi Specification: Support 802.11 a/b/g/n/ac;			
Features	Consists of 2.4GHz & 5GHz WiFi			
	Ports: 1 × Gigabit LAN/WAN + 3 × Gigabit LAN			
Packaging List	- Main body of high speed wireless broadband router (Inserted SIM Card)  HUAWEI			

If you have any enquiry about the product, please contact our Consumer Service Hotline at 1000



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Brand:	eless Broadband Router			
Model:	Huawei B525s-65a			
Place of				
Manufacture :	Cilila			
	4G network Specification: 4G LTE			
	Wi-Fi Specification: Support 802.11 a/b/g/n/ac;			
Features	Consists of 2.4GHz & 5GHz			
	Consists of 2.4dfiz & Sofiz			
	Ports: 3 × Gigabit LAN + 1 × Gigabit WAN/LAN + 1 × USB 2.0			
	- Main body of high speed wireless broadband router (Inserted SIM Card)			
Packaging List	HUAWEI			





- Power Adapter



- One pair antenna



If you have any enquiry about the product, please contact our Consumer Service Hotline at 1000

The above information is extracted from literature and / or information on this product by manufacturer / supplier.



### **Appendix**

# <u>High Speed Wireless Broadband Router – Third Party Authorisation</u>

If you, the Registered Customer, would like authorise a Representative to collect the <u>High Speed Wireless</u> <u>Broadband Router</u> on your behalf, your Representative must present (1) <u>the original of this Third Party Authorisation Form duly completed</u>, (2) <u>a photocopy of your HKID card</u>; and (3) <u>the Representative's HKID card</u> at the time of the collection.

Registered Customer *:		* Mandatory Fields
HKID No.* (1st 4 digits*):		Official Use: Verified $\square$
•	read and agreed to be bound by the bel tive to collect the aforesaid Router on m	low terms and conditions and authorise the y behalf.
Representative's Name*	Representative's HKID No. (1st 4 digits)*	Registered Customer's Signature*

#### **Terms and Conditions:**

- 1. High Speed Wireless Broadband Router not collected within the specified period will be forfeited and customers will not be compensated.
- 2. Hong Kong Telecommunications (HKT) Limited will base on the condition of the equipment upon receipt to determine whether any damaged or lost equipment charges are chargeable to you.
- 3. A registered customer's representative may only be allowed to act on his / her hehalf to collect the Router. Any issues relating to the service or service contract must only be handled by the registered customer or his/her authorized immediate family member.
- 4. In case of disputes, the decision of Hong Kong Telecommunications (HKT) Limited shall be final, binding and conclusive.
- 5. Personal Information Collection Statement: The personal data and other information (collectively, "Data") that are provided under this Form are collected, usedand retained by the relevant service provider(s) of the relevant service, being one or more of the members of the Group (being, HKT Limited and PCCW Limited and their respective subsidiaries, affiliates and associated companies), including but not limited to Hong Kong Telecommunications (HKT) Limited, in accordance with the requirements of the Personal Data (Privacy) Ordinance (Chapter 486 of the Laws of Hong Kong), other applicable laws, rules and regulations relating to data privacy and the Privacy Statement of the HKT Group (www.hkt.com/legal/privacy.html) and of the PCCW Group (www.pccw.com/legal/privacy.html) (collectively, the "Privacy Statement"). The applicable terms and conditions of the relevant service, the Privacy Statement, and this Personal Information Collection Statement all apply to and govern our collection, use and disclosure of your Data. Your Data is collected, may be used or maintained by and/or disclosed, at all times to the extent permitted under applicable laws, rules, regulations and licence requirements, to affiliates and/or related companies of the Group, their respective agents (including debt collection agent) and business partners (or their contractors, sub-contractors and/or consultants), and/or applicable regulatory bodies or governmental authorities for purposes in connection with the relevant service, including without limitation processing this Form and complying with applicable laws, rules, regulations and licence requirements. You are entitled to access, correct or enquire about the Data held by us about you. If you wish to access, correct or enquire about any Data held by us about you, please mail to GPO Box 9896 or via email to: privacy@pccw.com.

