



NETVIGATOR - F-Secure Services Uninstall Guide

Remarks:

Uninstall time depends on your device's specifications.
User interface may differ, depending on version.



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F-Secure SAFE Anywhere will be used as an uninstall example

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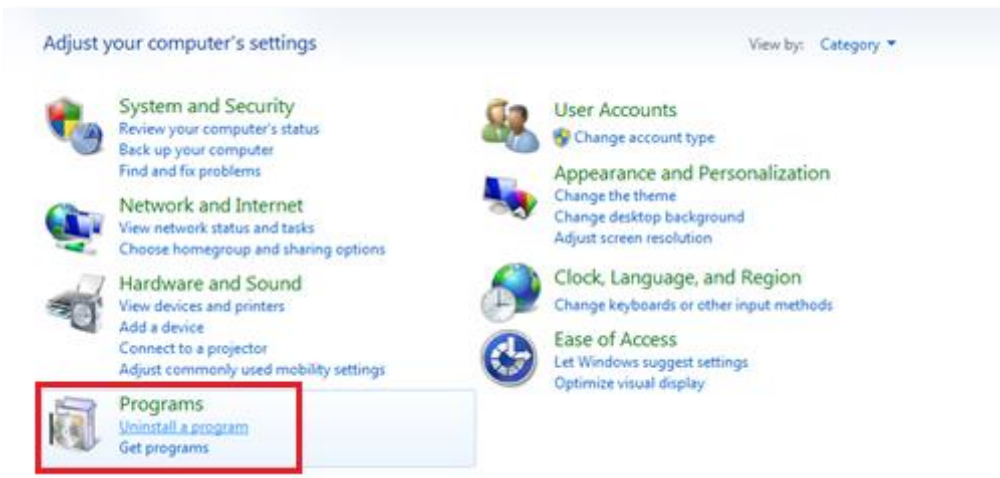
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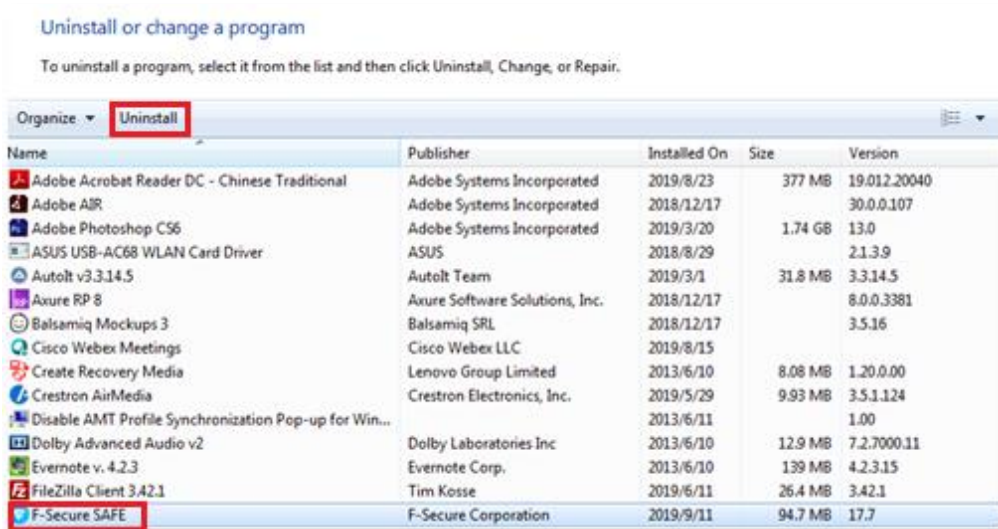
Method 1: Uninstalling Manually

Uninstalling Windows version

a. Open the **Control Panel** and click **“Uninstall a program”**.

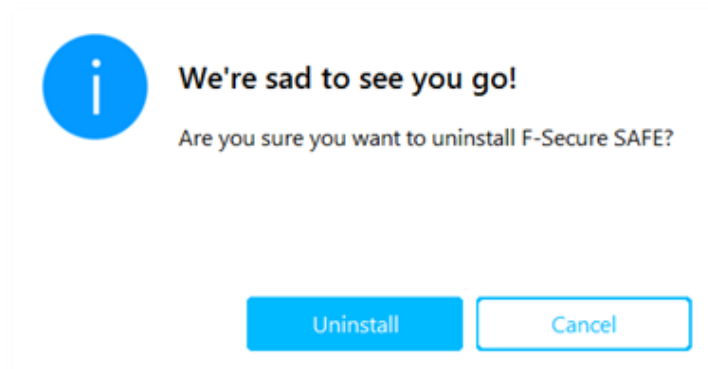


b. Find **F-Secure SAFE/ FREEDOME** on the list and click **“Uninstall/Change”**.

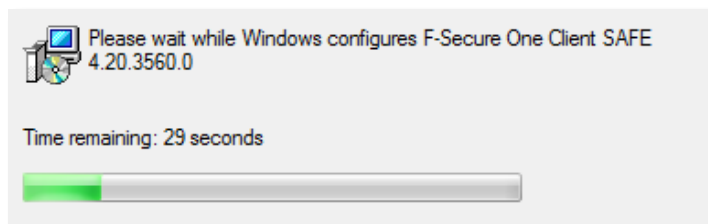




c. Click **“Uninstall”** when the window below pops up.



d. Please wait until the uninstall process completes.



Uninstalling Mac OS version

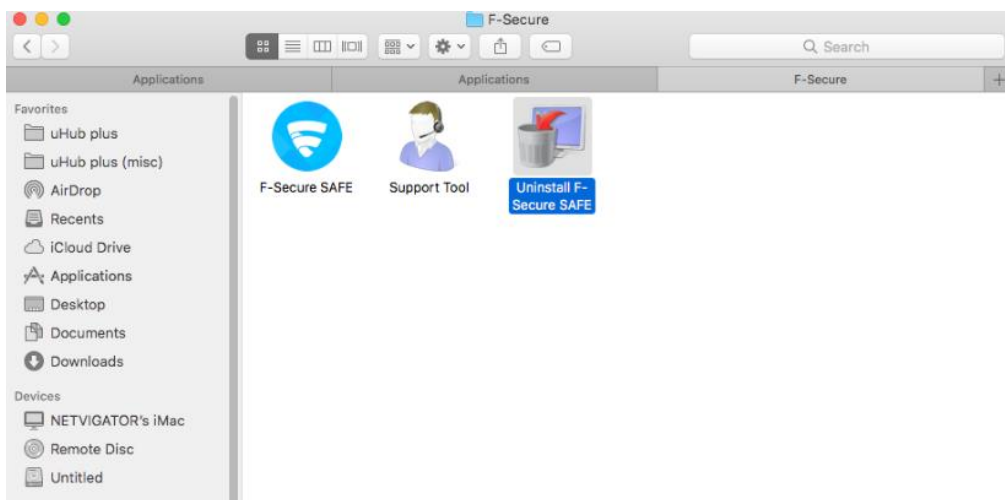
a. Open **Finder**.



b. Click **“Applications”** in the **Finder’s** sidebar and open the **F-Secure** file.

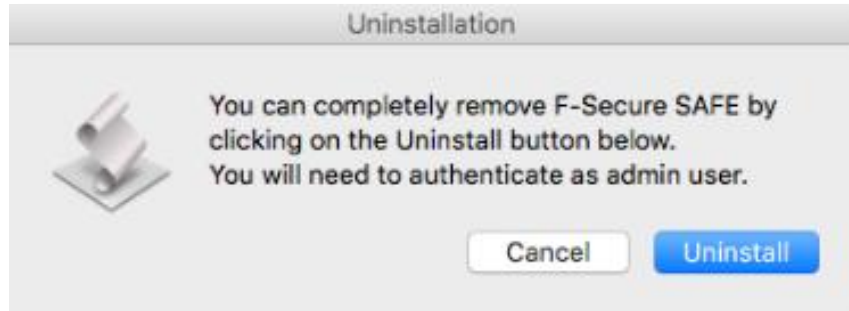


c. Open **Uninstall F-Secure SAFE/ FREEDOME**.

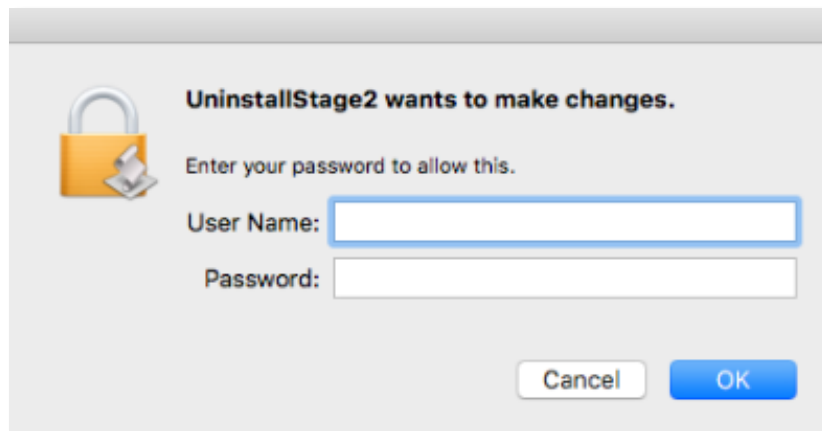




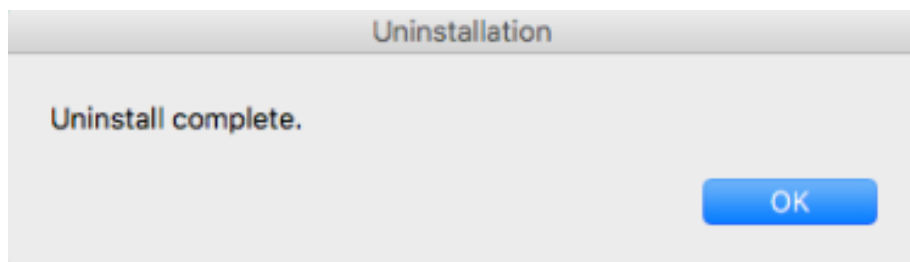
d. Click **“Uninstall”** when the window below pops up.



e. Enter your user name and password (if necessary - see instructions onscreen).



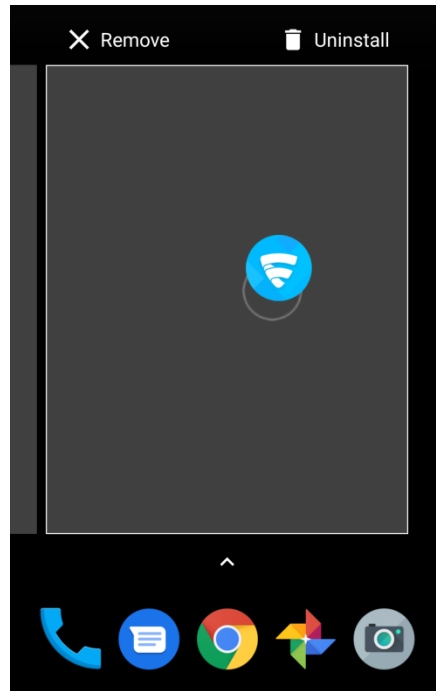
f. The uninstall process completes, click **“OK”**.



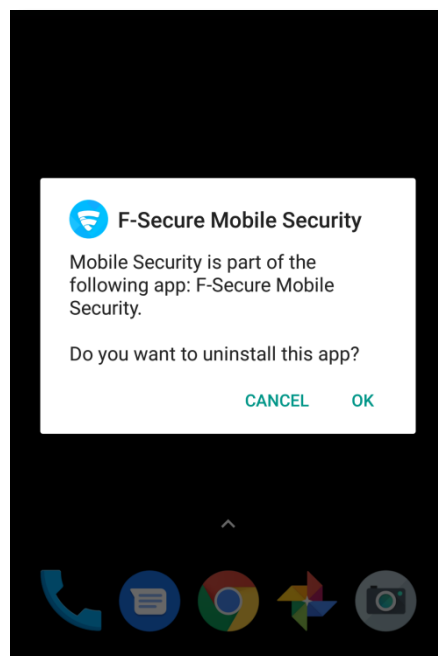


Uninstalling Android version

a. Touch and hold the **F-Secure Mobile Security/ FREEDOME VPN** app, then tap “Uninstall”.

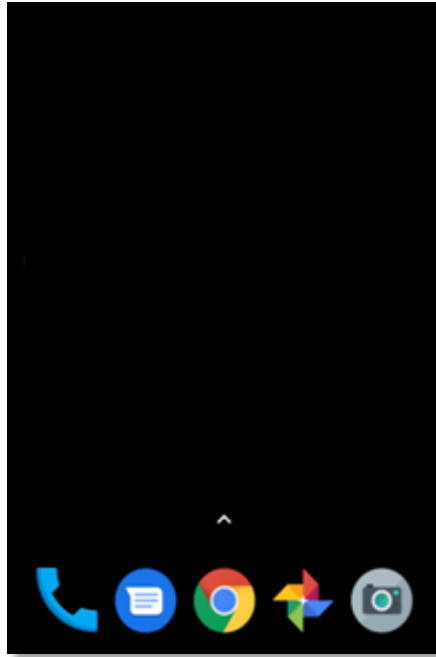


b. Tap “OK”.





c. The uninstall process completes.

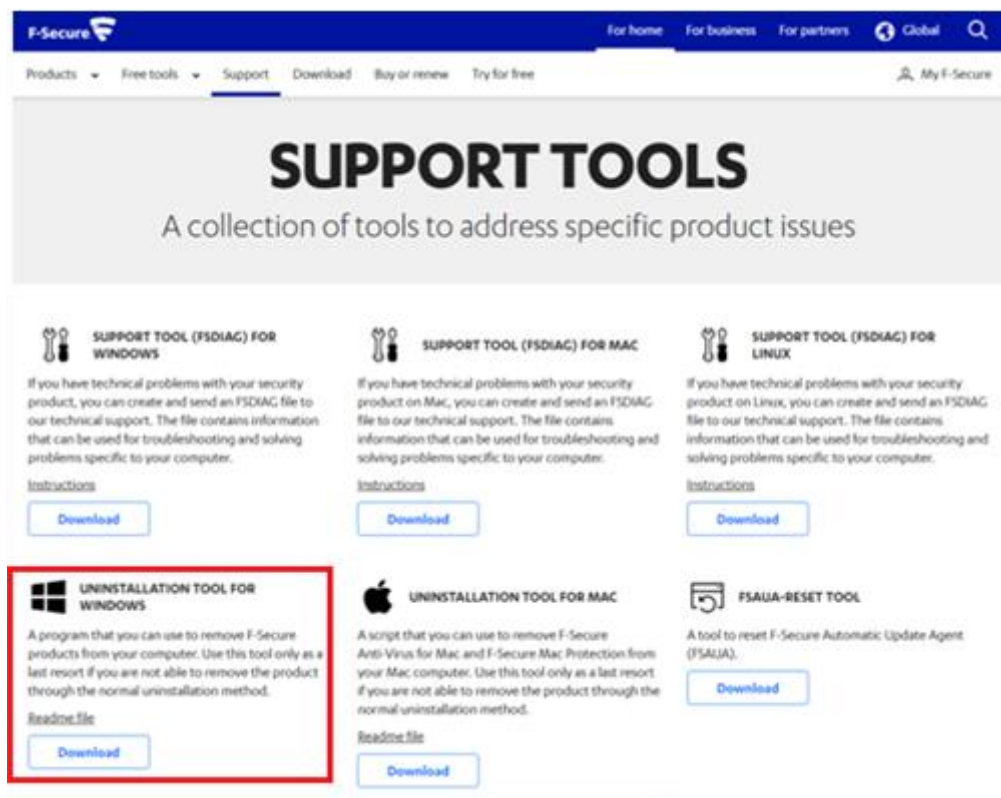


Method 2: Using F-Secure Official Uninstallation Tool (Windows & Mac versions only)

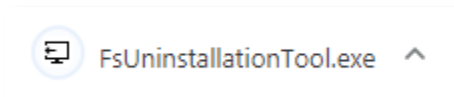
Go to https://www.f-secure.com/en/web/home_global/support-tools to download the uninstall tool.

Uninstalling Windows version

a. Click the “**Download**” button for **Windows** to start the downloading process.

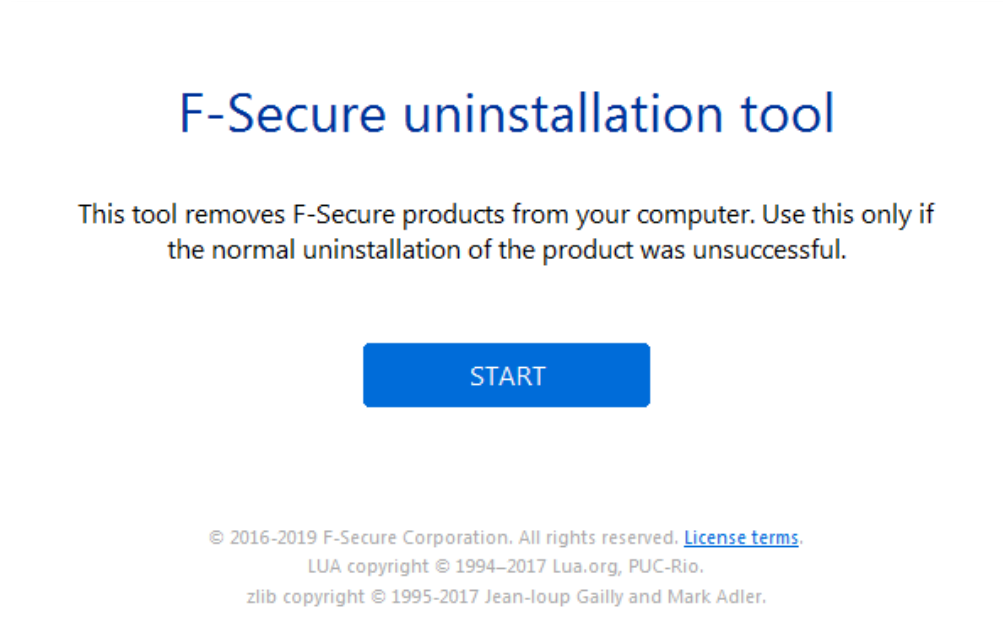


b. Click on “**.exe file**” at the bottom of your browser.
The .exe file will open automatically when download completes.

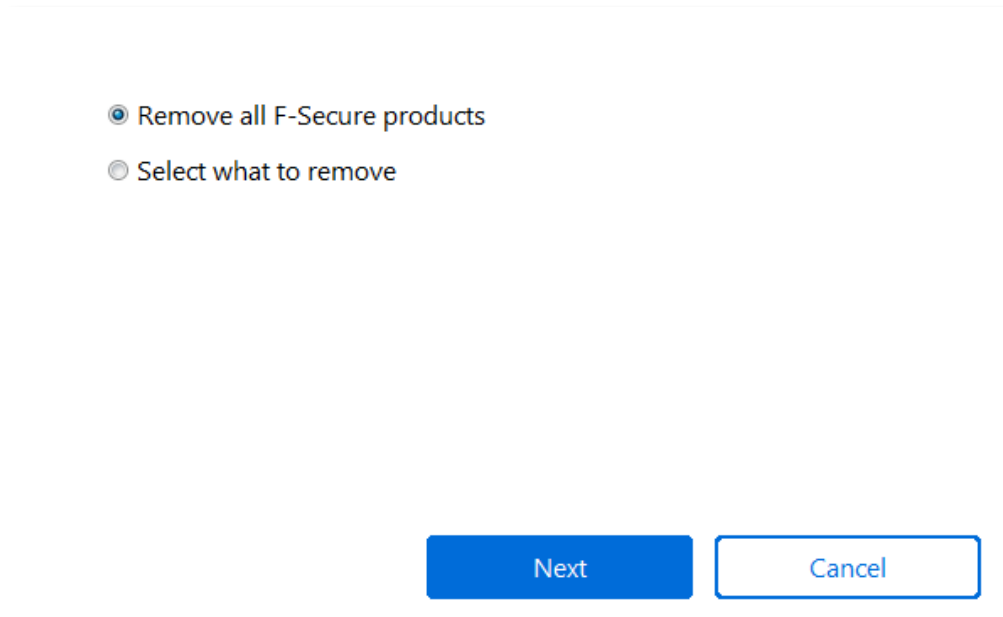




c. Click **“START”** when the window below pops up.



d. Select **“Remove all F-Secure products”** if you want to **remove all F-Secure products**. Click **“Next”** to proceed.






If you want to **remove a specific product**, you can select **“Select what to remove”** and then choose the product to remove.
Click **“Next”** to proceed.

Remove all F-Secure products

Select what to remove

<input type="checkbox"/> F-Secure FREEDOME	
<input checked="" type="checkbox"/> F-Secure SAFE	Found
<input type="checkbox"/> F-Secure Rapid Detection Service	
<input type="checkbox"/> F-Secure Ultralight AV Beta	
<input type="checkbox"/> Quarantined files	
<input type="checkbox"/> Log files	Found

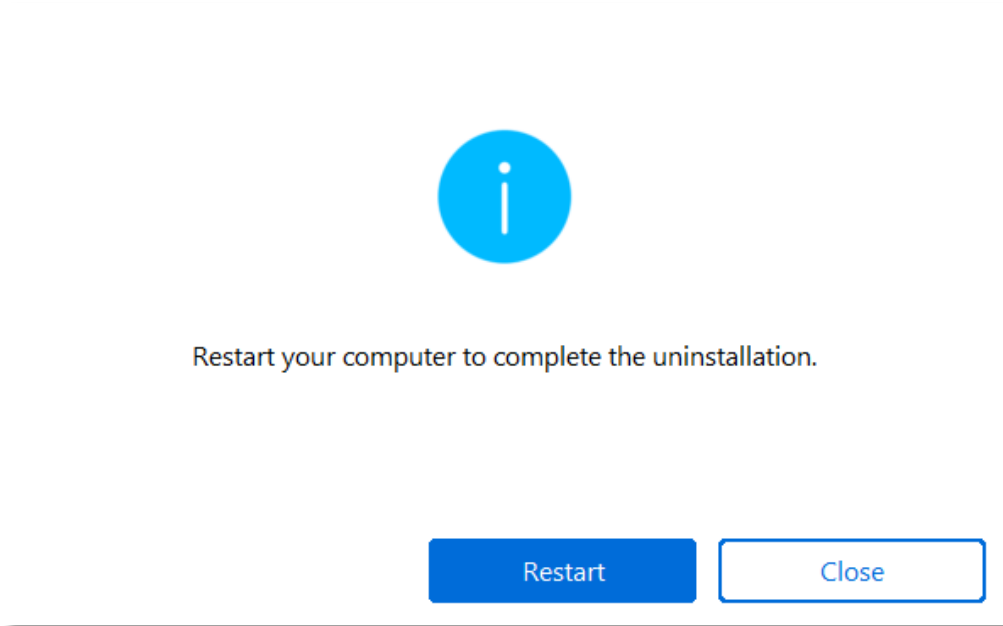
e. Please wait until the uninstall process completes.



Removing products, please wait...

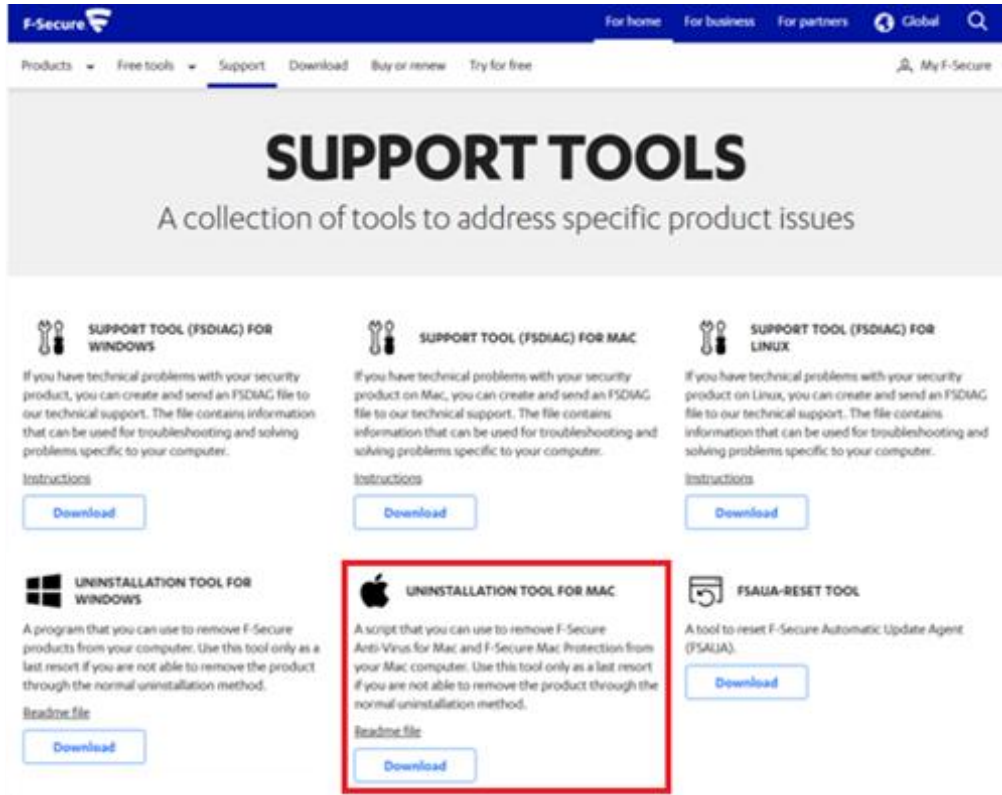


f. Your F-Secure service has been uninstalled.
Click "**Restart**" to complete the uninstall process.



Uninstalling Mac OS version

a. Click the “**Download**” button for **Mac** to start the downloading process.

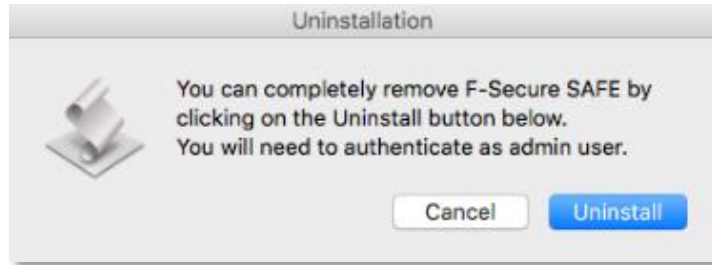


b. Open the **uninstall program** downloaded.

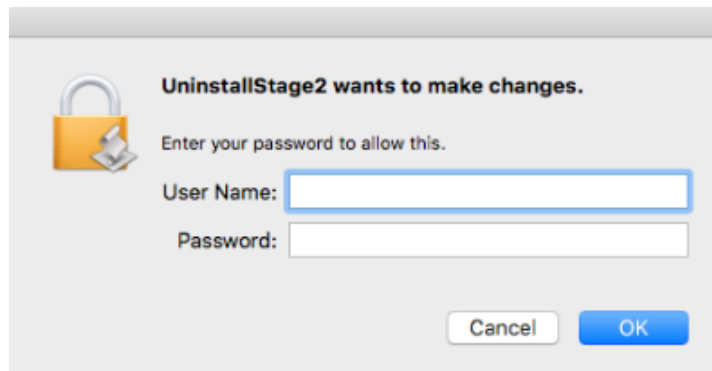




c. Click **“Uninstall”** when the window below pops up.



d. Enter your user name and password (if necessary - see instructions onscreen).



e. The uninstall process completes, click **“OK”**.

