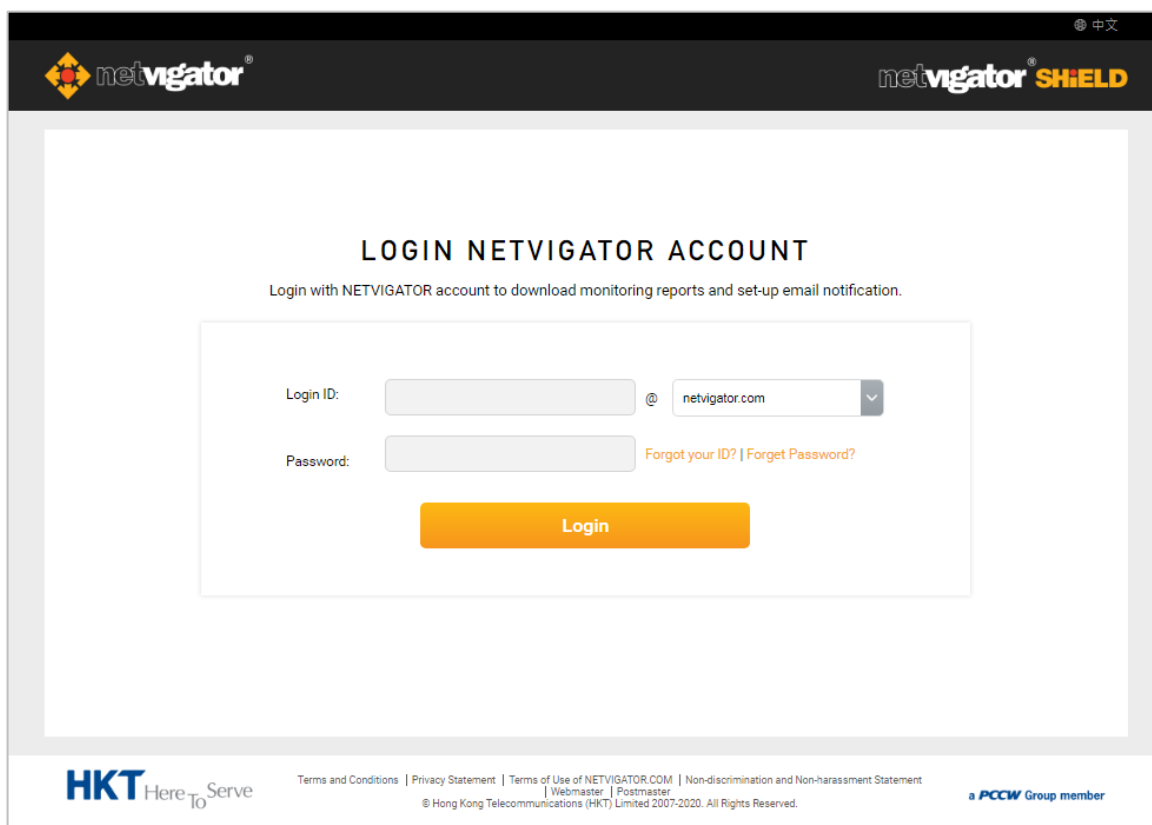


NETVIGATOR SHIELD Portal User Guide

Login to the NETVIGATOR SHIELD portal via <https://cybersecurity.netvigator.com/netshield/view/login>



The screenshot shows the login page for the NETVIGATOR SHIELD portal. The page has a dark header with the netvigator logo on the left and the netvigator SHIELD logo on the right. In the top right corner of the header, there is a language selector icon and the text '中文'. The main content area is white and contains the following elements:

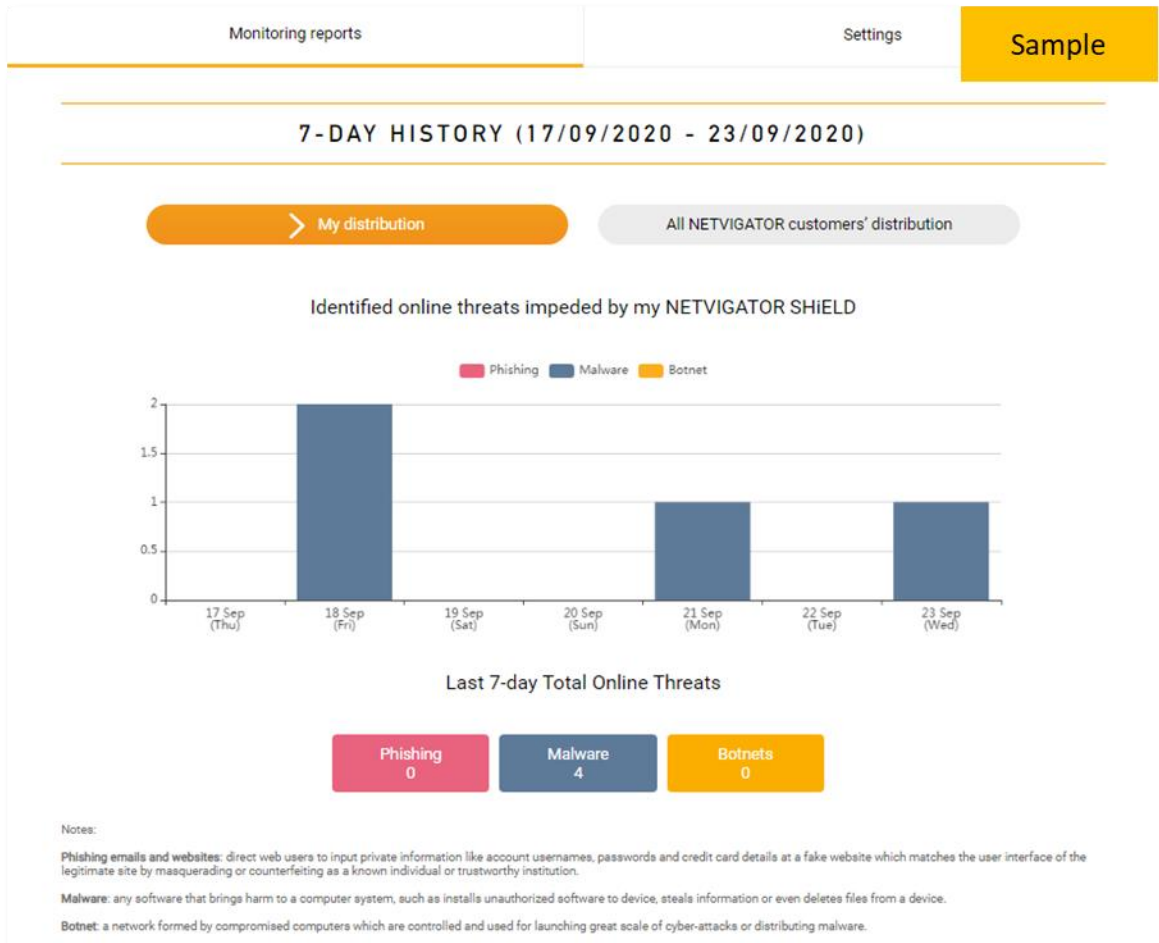
- LOGIN NETVIGATOR ACCOUNT**
- Instruction: Login with NETVIGATOR account to download monitoring reports and set-up email notification.
- Login ID:** A text input field followed by an '@' symbol and a dropdown menu currently showing 'netvigator.com'.
- Password:** A text input field followed by the links 'Forgot your ID?' and 'Forgot Password?'.
- Login** button: A prominent orange button.

The footer of the page contains the following information:

- HKT** Here To Serve
- Terms and Conditions | Privacy Statement | Terms of Use of NETVIGATOR.COM | Non-discrimination and Non-harassment Statement
- Webmaster | Postmaster
- © Hong Kong Telecommunications (HKT) Limited 2007-2020. All Rights Reserved.
- a PCCW Group member

Statistics and Monthly Reports

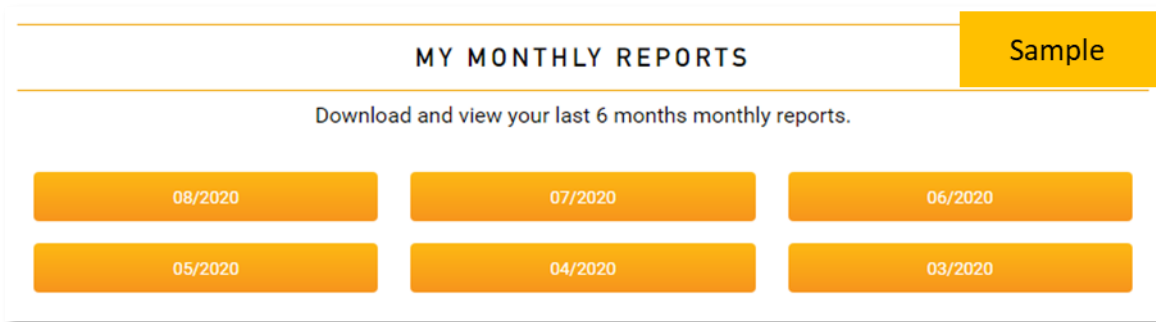
1. Click the “**Monitoring reports**” tab to view the past 7 days’ statistics of the online threats impeded by the NETVIGATOR SHIELD.



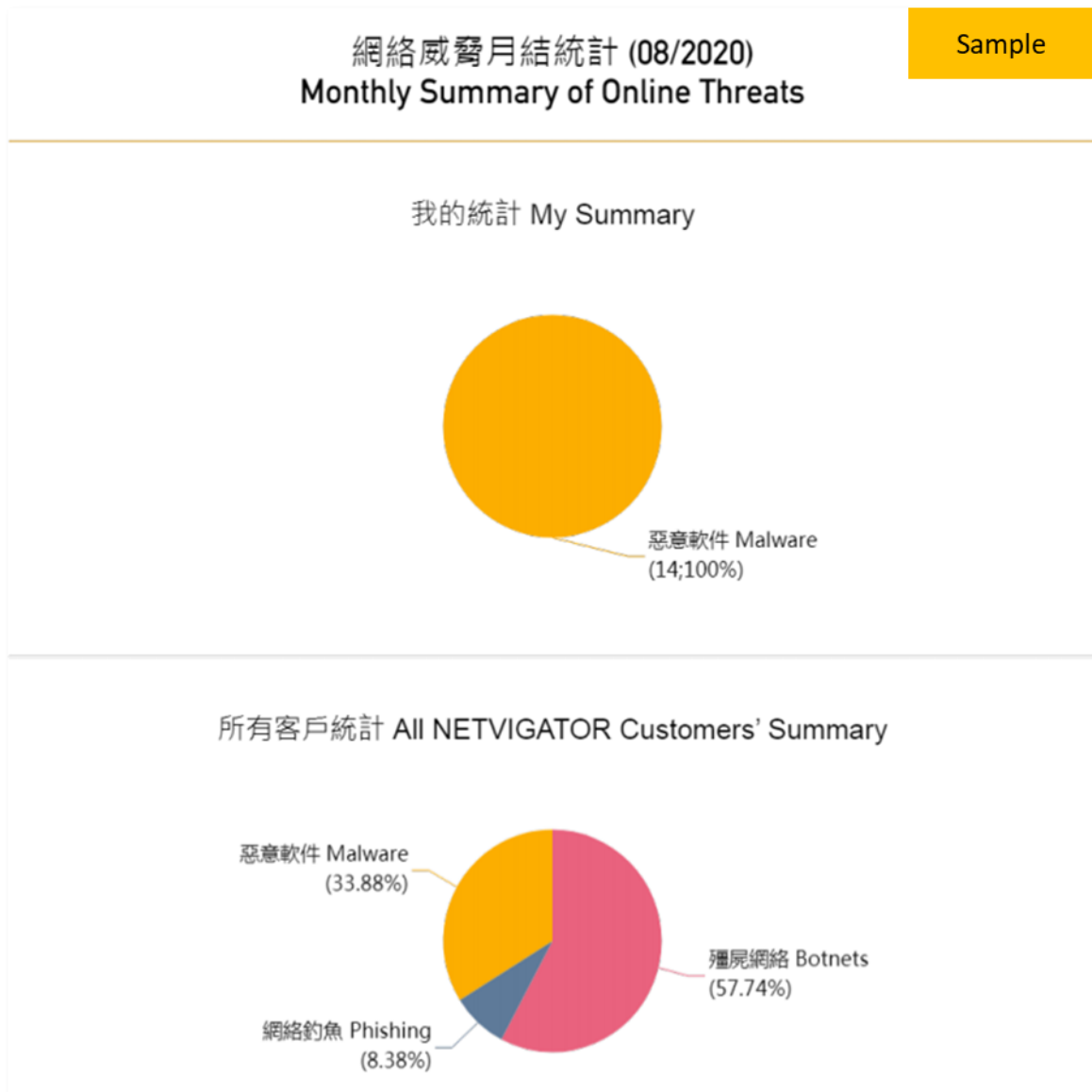
2. You can switch between “**My distribution**” and “**All NETVIGATOR customers’ distribution**” to compare the online threats impeded on your broadband line with that identified on the general NETVIGATOR population.



3. By scrolling to the bottom of the page, you can download monthly reports for the past 6 months.



4. The monthly report shows the number of online threats impeded by NETVIGATOR SHIELD on your broadband line and the corresponding figures identified on the general NETVIGATOR population for that month.



Settings

1. Click on the “**Settings**” tab to adjust your email notification settings.

Monitoring reports	Settings
Enable monthly report reminder by email	<input checked="" type="checkbox"/>
Enable email security alert	<input checked="" type="checkbox"/> During <input type="text" value="0900 - 2200"/> (Only one alert will be sent every hour)
Email address to receive reminder and alert	bgc2001e@netvigator.com If you want to update the email address, please login to My HKT or NETVIGATOR Customer Service website.
<input type="button" value="Save"/>	

2. By default, a monthly reminder email will be sent to your contact email address to notify you the monthly report is ready for download. You can choose to disable this notification by unchecking the checkbox on “**Enable monthly report reminder by email**”.

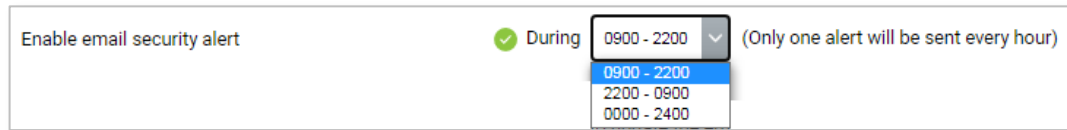
Enable monthly report reminder by email	<input checked="" type="checkbox"/>
---	-------------------------------------

Monthly report reminder email sample:

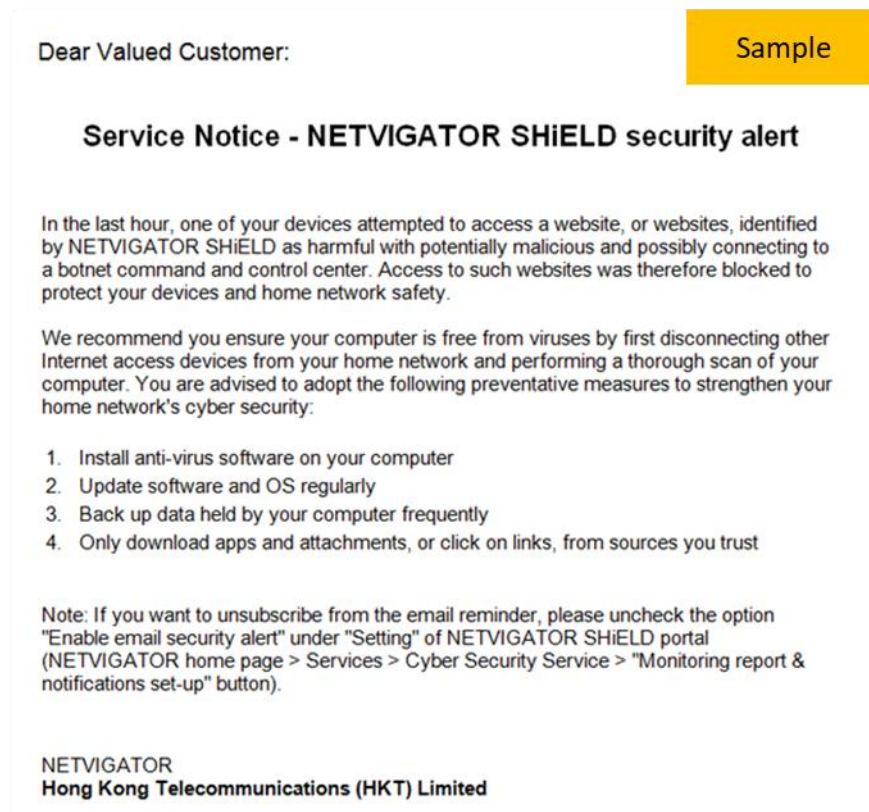
Dear Customer :	Sample
<p>Thank you for using NETVIGATOR SHIELD. Your new monthly monitoring report is ready for download in 3 easy steps:</p> <ol style="list-style-type: none"> 1. Login to NETVIGATOR SHIELD portal (NETVIGATOR home page > Services > Cyber Security Service > "Monitoring report & notifications set-up" button) with your NETVIGATOR account 2. Select "Monitoring reports" 3. Under "Monthly reports", click corresponding month to download <p>Note: If you want to unsubscribe from the email reminder, please uncheck the option "Enable monthly report reminder by email" under "Setting" of NETVIGATOR SHIELD portal.</p> <p>NETVIGATOR Hong Kong Telecommunications (HKT) Limited</p>	

3. If NETVIGATOR SHIELD has impeded some sites visit attempts that are identified as harmful on your broadband line, an alert email will be sent to your contact email address to alert you for the incident. You should take appropriate precaution steps (e.g. as recommended on the alert email) to protect yourself and your home network from cybersecurity risks.

You can choose the time period to receive this alert email and you can also disable this notification (*not recommended*) by unchecking the checkbox on “**Enable email security alert**”.



Security alert email sample:



Dear Valued Customer: Sample

Service Notice - NETVIGATOR SHIELD security alert

In the last hour, one of your devices attempted to access a website, or websites, identified by NETVIGATOR SHIELD as harmful with potentially malicious and possibly connecting to a botnet command and control center. Access to such websites was therefore blocked to protect your devices and home network safety.

We recommend you ensure your computer is free from viruses by first disconnecting other Internet access devices from your home network and performing a thorough scan of your computer. You are advised to adopt the following preventative measures to strengthen your home network's cyber security:

1. Install anti-virus software on your computer
2. Update software and OS regularly
3. Back up data held by your computer frequently
4. Only download apps and attachments, or click on links, from sources you trust

Note: If you want to unsubscribe from the email reminder, please uncheck the option "Enable email security alert" under "Setting" of NETVIGATOR SHIELD portal (NETVIGATOR home page > Services > Cyber Security Service > "Monitoring report & notifications set-up" button).

NETVIGATOR
Hong Kong Telecommunications (HKT) Limited

4. After adjusted the email notification settings, click “**Save**” to save all your changes.

