

## Special Conditions of MailGuard Plus Service

1. MailGuard Plus Service is provided by us, Hong Kong Telecommunications (HKT) Limited, subject to the relevant terms and conditions, including these Special Conditions.
2. MailGuard Plus Service is designed to filter phishing emails and spam of your incoming emails. Filtered phishing emails and spam will be diverted to your junk folder.
3. MailGuard Plus Service is designed to detect most virus-infected files attached to any incoming emails. Detected viruses will be removed and the virus-free email will be delivered to your mailbox as usual. If any virus cannot be removed from any file, that affected file will be deleted.
4. MailGuard Plus Service is designed to effectively filter most incoming email for phishing emails, spam and viruses, but does not guarantee the filtering of ALL phishing emails, ALL spam and removal of ALL viruses.
5. In the event of encountering any phishing email or spam which, in our sole opinion, may affect the security of the email system, we may at our sole discretion decide whether or not to filter the relevant phishing email, spam and/or take any other action as we consider appropriate.